

The New York Public Welfare Association Presents...

Transcending



Poverty

139th Annual Winter Conference
January 22-25, 2008
The Albany Marriott Hotel
Albany, New York



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Agenda at a Glance

Tuesday, January 22

3:00pm - 6:00pm Exhibit Setup and Registration.....Ballroom Foyer
 4:30pm - 6:00pm Conference Registration.....Lobby Corridor

Wednesday, January 23

8:00am - 5:00pm Conference Registration.....Lobby Corridor
 9:00am - 5:00pm Exhibit Area Open.....Ballroom Foyer
 9:00am - 10:30am NYPWA Board of Directors' Meeting.....Salon F
 9:00am - 10:30am Attorneys' Meeting with State Agency Counsel.....Salon G
 9:00am - 10:30am Staff Development Association Business Meeting.....Salon H
 10:15am Coffee Break • *Sponsored by Cúram Software*.....Ballroom Foyer
 10:45am - 12:00pm Opening Plenary Session.....Salons A/B/C/D
 12:00pm - 1:00pm Opening Luncheon • *Sponsored by EDS*.....Salons A/B/C/D

1:30pm- 3:00pm

Concurrent Sessions

Bridges Out of Poverty: Strategies for Professionals and Communities.....Salon F
Child Welfare Case Law Review I.....Salon E
Four Local Initiatives for Serving Homeless Individuals and Families.....Salon G
Utilizing the Flex Fund.....Salon H
Managing for Performance Is a Never Ending Business.....Schenectady
Connecting Children and Families to Health Care Coverage.....Albany/Colonie
Guiding the Future of Adult Services.....Empire Room
Negotiating Special Education Placements.....Troy
 3:00pm Coffee Break • *Sponsored by Controltec, Inc*.....Ballroom Foyer

3:00pm

3:30pm - 5:00pm

Concurrent Sessions

Child Welfare Case Law Review II.....Salon E
New Directions in Child Care.....Salon H
Fiscal Roundtable.....Empire Room
MA Managed Care Initiatives and Changes.....Albany/Colonie
Creating a Culture of Child Support Compliance: Early Intervention.....Schenectady
Financial Exploitation of the Older or Impaired Client.....Troy
Making Foster/Adoptive Parent Training Accessible: the iLinc Advantage.....Salon G

5:15pm - 6:15pm

5:00pm - 6:00pm

6:00pm - 7:00pm

7:00pm

9:00pm - 12:00am

Introduction to Tai-Chi.....Salon F
 Commissioners' Reception.....Private
 Exhibitors' Reception.....Ballroom Foyer & Salons A/B/C
 Dinner on Your Own
 9:00pm - 12:00am Music and Dancing.....Empire Room

Thursday, January 24

7:00am - 8:00am

7:30am - 8:45am

8:00am - 5:00pm

9:00am - 5:00pm

9:00am - 10:30am

Commissioners' Breakfast & Business Meeting.....Salons A & B
 Breakfast Buffet.....Salons D & E
 Conference Registration.....Lobby Corridor
 Exhibit Area Open.....Ballroom Foyer

Concurrent Sessions

Executive Budget Overview.....Empire Room
MA Enrollment and Systems Update.....Albany/Colonie
Working Families Food Stamp Initiative.....Troy
Improving Child Welfare Outcomes.....Salon C
Collaboration on Child Only Cases.....Salon F
Interstate Placements.....Salons G & H
Safeguarding and Confidentiality of Child Support Information

10:30am

Is Everyone's Business.....Schenectady
 Coffee Break • *Sponsored by The Bonadio Group*.....Ballroom Foyer

Agenda at a Glance

10:45am-12:15pm

Concurrent Sessions

Executive Budget In Depth Discussion..... Empire Room
Child Support Coordinators Roundtable..... Salon B
Changes to the Mandated Reporting Law.....Salons G & H
Burial Assistance Program.....Salon F
Helping Individuals Achieve Self-Sufficiency.....Salon A
Child and Family Service Review: Reducing Time to Permanency.....Salon C
Long-Term Care Restructuring.....Albany/Colonie
 Lunch..... Salons D & E

12:15pm - 1:15pm

1:30pm - 3:00pm

Concurrent Sessions

What Drives Allocations?.....Empire Room
NYS Guardianship Law Update.....Salons G & H
Teaming Up to Move People Forward.....Salon A
Civil Service Issues for Commissioner.....Salon B
Transcending Barriers to Effective Care.....Salon C
Personnel Management Issues for Deputy Commissioners:
 Staffing Public Service.....Schenectady/Troy
Tools for Managing Your Personal Care Services Program.....Albany/Colonie
MA Provider Fraud Demo Project Meeting Salon F

3:00pm

Coffee Break • *Sponsored by Hudson Center for Health Equity and Quality (Hcheq)*.....Ballroom Foyer

3:30pm - 5:00pm

Concurrent Sessions

Future Directions for Child Welfare Systems..... Salon D
Innovative Program Intake Process.....Salon C
Sex Offender Housing Issues.....Salon B
Local DSS Fiscal Policy Dialogue.....Empire Room
Progressive Discipline.....Schenectady/Troy
Improving Efficiency and Accountability in the Medicaid Program.....Albany/Colonie
Ethical Issues Regarding Children's Appearance at Court.....Salons G & H
Adult Services Roundtable on Technology and Training.....Salon F
 Reception • *Sponsored by Accenture*.....Salons A/B/C
 Annual Banquet.....Salons D & E

6:00pm - 7:00pm

7:00pm - 9:00pm

Friday, January 25

7:30am - 8:45am

Breakfast Buffet..... Salons D & E

8:00am - 9:15am

Commissioners' Medicaid Policy Workgroup.....Boardroom

8:00am - 11:00am

Conference Registration.....Lobby Corridor

9:00am

Coffee Break • *Sponsored by EDS*.....Lobby Corridor

9:00am - 10:30am

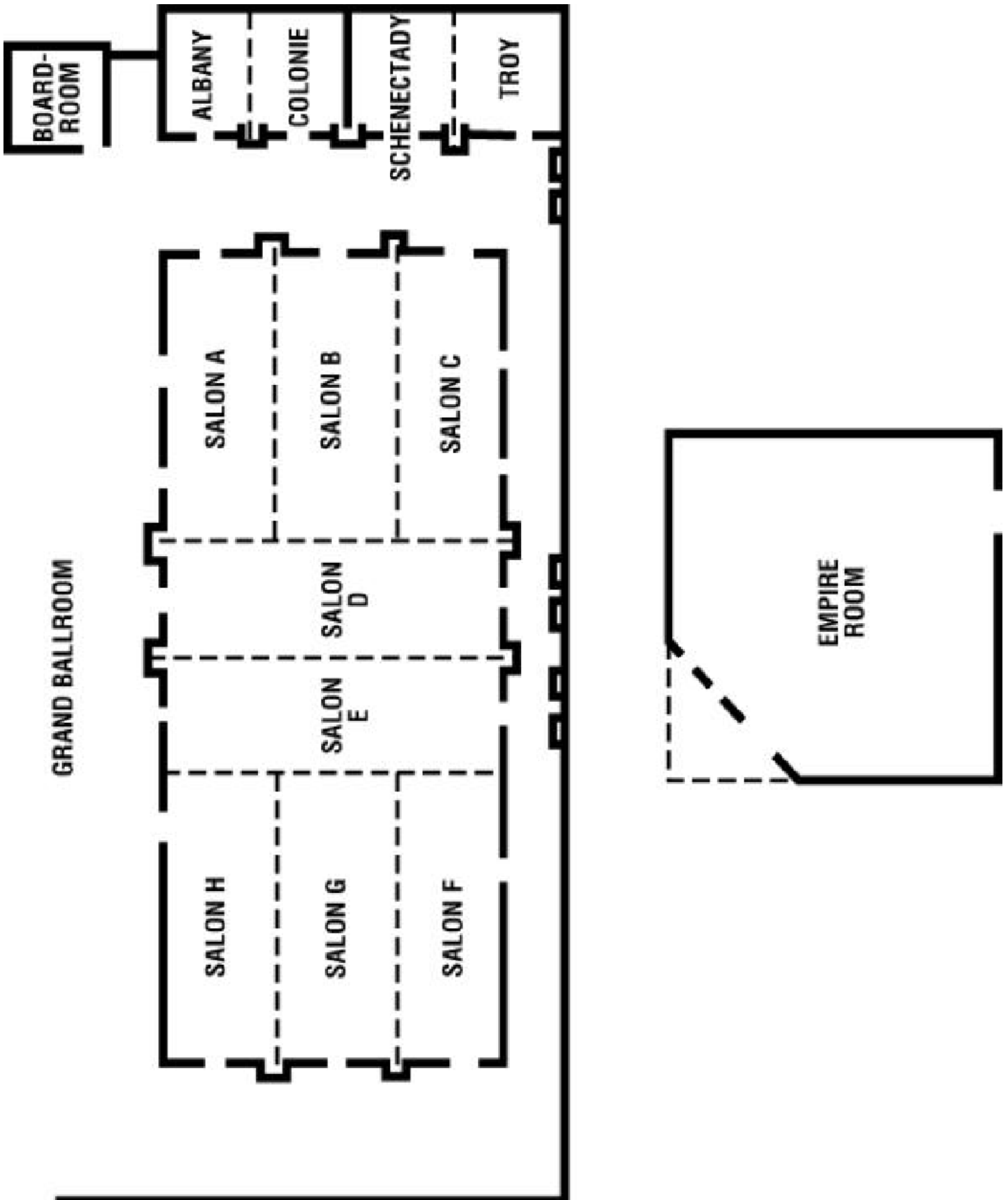
Tour of the SCR..... Offsite

9:30am - 11:00am

Meetings

State & Local Commissioners' Dialogue..... Empire Room
 Coffee • *Sponsored by Deloitte*
NYPWA Deputy Commissioners' Leadership Network.....Salons A & B
NYPWA Legal Committee.....Salons F & G
NYPWA Fiscal Meetings.....Salon C

The Albany Marriott



Opening Plenary Address

Wednesday, January 23 • 10:45 AM - 12:00 PM

Salons A/B/C/D

Presiding:

John O'Neill, NYPWA President and Commissioner,
Essex County DSS

Welcome

Vincent Colonna, Commissioner, Albany
County DSS

Honorable Michael Breslin, Albany County
Executive

Gladys Carrión, Commissioner, NYS Office of
Children and Family Services

David A. Hansell, Commissioner, NYS Office of
Temporary and Disability Assistance



Opening Address

Bridges Out of Poverty: Strategies for Professionals and Communities

Philip DeVol
aha! Process, Inc.

People living in poverty are often in survival mode, where the future holds no promise, and support systems are limited. This presentation will focus on approaches to help people transcend poverty. Our speaker will compare and contrast economic environments and define poverty based on financial, emotional, mental and other resources, while exposing the hidden rules of class that arise from diverse economic cultures and affect opportunities for success. Comprehensive community strategies for building prosperity will be discussed using examples of how Bridges constructs have been applied to improve outcomes for people living in poverty.

Philip DeVol has been consulting on poverty issues since 1997 and is co-author of Bridges Out of Poverty. He works with organizations and communities to redesign programs that ensure sustainability and better serve people currently living in poverty.

Tuesday • January 22

3:00 PM - 6:00 PM

Exhibit Setup and Registration

Ballroom Foyer

4:30 PM - 6:00 PM

Conference Registration

Lobby Corridor

Wednesday • January 23

8:00 AM - 5:00 PM

Conference Registration

Lobby Corridor

9:00 AM - 5:00 PM

Exhibit Area Open

Ballroom Foyer

9:00 AM - 10:30 AM

NYPWA Board of Directors' Meeting

Salon F

9:00 AM - 10:30 AM

Attorneys' Meeting with State Agency Counsel

Salon G

9:00 AM - 10:30 AM

Staff Development Association Business Meeting

Salon H

10:15 AM

Coffee Break • *Sponsored by Cúram Software*

Ballroom Foyer

10:45 AM - 12:00 PM

Opening Plenary Session

Salons A/B/C/D

12:00 PM - 1:00 PM

Luncheon • *Sponsored by EDS*

Salons A/B/C/D

1:30 PM - 3:00 PM

Concurrent Sessions

Salon F

Bridges Out of Poverty: Strategies for Professionals and Communities

Participants will create a mental model of poverty, review poverty research, examine a theory of change and analyze poverty through the prism of the hidden rules of class, resources, family structure and language. Attendees will receive specific strategies for sharing Bridges concepts with people living in poverty, using examples from New York communities.

Attorneys' CLE Information

All five child welfare legal sessions, including the ethics session, are accredited through a contract with Albany Law School and OCFS for 1.5 credits each, for a total of 7.5 CLEs.

A sixth session is offered on Guardianship. Attendance is open to all conference registrants, however, there is an additional \$25.00 fee to receive 1.5 CLEs for the Guardianship session.

Presenters:

Philip DeVol, Consultant, aha! Process, Inc.
Scott Bromberg, Staff Development Coordinator, Chautauqua County DSS
Catherine Iannello, Assistant Coordinator, Human Services; Instructor, Human Services, Jamestown Community College

Moderator:

Scott Bromberg, Staff Development Coordinator, Chautauqua County DSS

Salon E

Child Welfare Case Law Review I

By popular demand, we are presenting a double-feature (3 hours) on child welfare case law. The session will start with CPS issues. This is your chance to stay up to date with interpretations of statutes and case law. Read the latest cases on removals, using relatives as resources, and the definition of abuse and neglect and termination of parental rights.

Presenter:

Margaret Burt, Esq., Counsel to the NYPWA

Moderator:

Jane Monaghan, Assistant County Attorney, Wyoming County DSS

Salon G

Four Local Initiatives for Serving Homeless Individuals and Families

Cortland County will present their protocol to consistently involve Family and Children’s Services in same day assessments of homeless families including checking on histories and addressing current needs. Monroe County will share their community’s hypothermia plan. Schenectady County will share their assessment and intervention policies for homeless families and how their policies changed as the result of a single child abuse case. Westchester is unique in offering a locally funded Rental Assistance Program to address housing issues that involves spending money to save money.

Presenters:

Tiffanie Parker, Director of Services, Cortland County DSS
Colin Cummin, Case Supervisor, Grade B, Cortland County DSS
Dan Condello, Financial Assistance Coordinator, Monroe County DHS
Andrew Johnson, Senior Caseworker, Schenectady County DSS
Diane Stern, Associate Commissioner, Westchester County DSS

Moderator:

Valerie Nitti, Director of Employment and Transitional Supports, Tioga County DSS

Salon H

Utilizing the Flex Fund

Hear how other counties are using their TANF Services and employment funds. Learn strategic uses of these federal funds to maximize reimbursement. This session focuses on the local implementation of the Flex Fund. Participants will discuss operational timeframes and strategies to expend these resources. *To promote information sharing, this session is limited to local DSS attendance.*

Co-Facilitators:

Lynn Marinelli, Budget Director, Health and Human Services, Cayuga County DSS
Diane Deane, Director, Administrative Services, Livingston County DSS

Schenectady

Managing for Performance Is a Never Ending Business

In order to maintain and further enhance child support performance, districts should understand why the remaining caseload does not have paternity or support established. This session will continue the dialogue on allocating scarce resources using targeted caseload reviews to manage performance.

Presenters:

Lawrence Knowles, Operations Manager, Bureau of Program Operations, DCSE, NYS OTDA
Robert Velcoff, County Operations Unit Supervisor, DCSE, NYS OTDA

Moderator:

James Cucci, Child Support Enforcement Coordinator, Broome County DSS

Albany/Colonie

Connecting Children and Families to Health Care Coverage

Ensuring that all children and adolescents have access to comprehensive affordable health insurance coverage is at the top of Governor Spitzer’s health agenda. This session will examine the elements of the State Budget that will make it easier for families to apply for and renew their coverage, as well as the Children’s Cabinet, public awareness campaign, systematic approaches to enrollment and renewal and grassroots outreach.

Presenter:

Anne Marie Costello, Director, Bureau of NYC Compliance and Customer Service, Division of Coverage and Enrollment, OHIP, NYS DOH

Moderator:

Thomas Kuryla, Deputy Commissioner, Seneca County DSS

Empire

Guiding the Future of Adult Services

Our Commissioners' Adult Services Policy Committee will use this time to devise an action plan and priorities as a follow-up to the release of our white paper in December and our subsequent committee work and communications with state agencies. During the second half of the session, the committee will be joined by key OCFS representatives (Jane Lynch, Kirk Maurer and Alan Lawitz) who will hear our specific recommendations for next steps and will work with us to identify any areas of mutual interest to pursue. This session is restricted to local DSS commissioners or their official designees and to the OCFS administrators indicated.

Facilitator:

Robert Allers, Commissioner, Dutchess County DSS

Troy

Negotiating Special Education Placements

As the educational needs of children in care overlap with their emotional and social issues, working closely with school districts and their Committees on Special Education becomes an essential part of a case worker's responsibilities. Experience in Education Law, particularly as it pertains to disciplinary issues and Individuals with Disabilities, can be an effective tool in negotiating programs and placements and can be cost-effective to maintain youth in Least Restrictive Environments. The conflicts created by mandates in Social Service Laws and Educational Laws can often be resolved for the benefit of children and families.

Presenter:

James G. Parker, Educational Resource Associates

Moderator:

Janice McNamara, Director of Services, Fulton County DSS

3:00 PM

Ballroom Foyer

Coffee Break • *Sponsored by Controltec, Inc.*

3:30 PM - 5:00 PM

Concurrent Sessions

Salon E

Child Welfare Case Law Review II

This is the second half of our double-feature session on child welfare case law. The session will wrap up CPS issues and move on to foster care and termination issues. This is your chance to stay up to date with interpretations of statutes and case law. Read the latest cases on removals, using relatives as resources, and the definition of abuse and neglect and termination of parental rights.

Presenter:

Margaret Burt, Esq., Counsel to the NYPWA

Moderator:

Jane Monaghan, Assistant County Attorney, Wyoming County DSS

Salon H

New Directions in Child Care

Come meet the new person responsible for Child Care Services for OCFS. Janice Molnar will provide an overview of the agency's vision and directions in child care. She will also share their plans to improve consistency in interpretation of the child care regulations.

Presenter:

Janice Molnar, Deputy Commissioner, Division of Child Care Services, NYS OCFS

Moderator:

Cynthia Estus, Director of Social Services, Essex County DSS

Empire

Fiscal Roundtable

State and local fiscal administrators will discuss an array of fiscal issues pertaining to social services districts.

Presenters:

Virginia Scala, Chief Accountant, Office of the Budget, Finance and Data Management, NYS OTDA

Dennis Lassi, Business Systems Analyst 4, NYS OCFS

Moderator:

Todd Craner, Director of Finances, Orange County DSS

Albany/Colonie

MA Managed Care Initiatives & Changes

The presentation will include policy changes, new programs, and systems enhancements. Mandatory SSI, dealing with foster care including new special needs designations for children, and retro disenrollment recoupment updates will be addressed in addition to programmatic and systems changes affected by new MA and FHP policy initiatives. County managed care staff will be on hand to discuss mandatory SSI implementation.

Presenters:

Jennifer Dean, Director, Bureau of Intergovernmental Affairs Division of Managed Care & Program Evaluation, NYS DOH - OHIP

Jeffrey Dinardo, Office of Managed Care and Program Evaluation, NYS DOH

Timothy Byers, Office of Managed Care and Program Evaluation, NYS DOH

Moderator:

Sandra Sanzo, Director of Medical Services, Broome County DSS

Schenectady

Creating a Culture of Child Support Compliance: Early Intervention

Everybody in child support is talking about “early intervention strategies” – from the federal discussions of Projects to Avoid Increasing Delinquencies (PAID); to new state initiatives; to proven local district efforts. Come learn how to cause the paradigm shift from treating non-custodial parents as “deadbeats” to essential partners in child support. Learn how to develop a “culture of compliance” in your district using proven approaches.

Presenters:

Lee Sapienza, Chief, Bureau of Policy Planning and Data Analysis, NYS OTDA

Cheryl Morris, Child Support Specialist 2, NYS OTDA

Mary Rider, Child Support Specialist 1, NYS OTDA

Karen Osterman, Assistant Coordinator, Suffolk County Child Support Enforcement Bureau, Suffolk County DSS

Moderator:

Karen Ryan, Child Support Enforcement Coordinator, Clinton County DSS

Troy

Financial Exploitation of the Older or Impaired Client

This workshop will provide participants with:

- An understanding of financial literacy issues that will help their clients
- Information on the legal limitations of Law Enforcement and the District Attorney’s Office
- A definition of the role of the PSA worker in financial abuse cases

Presenter:

Phil McCallion, Center for Excellence, SUNY at Albany

Moderator:

David Hunt, Central Assessment Coordinator, Adult Services, Schoharie County DSS

Salon G

Making Foster/Adoptive Parent Training Accessible: the iLinc Advantage

Foster and adoptive parents have limited time and a wide variety of parenting experience and placement situations. Using a virtual classroom technology called iLinc, trainers from the Center for Development of Human Services provide focused, relevant training to foster and adoptive parents at convenient times in the comfort of their homes. This presentation will include a discussion of the kinds of courses that are available via iLinc and a demonstration of the virtual classroom.

Presenters:

Helen Shin, Senior Trainer, Center for Development of Human Services

Laura Forster, Technology Trainer, Center for Development of Human Services

Moderator:

Diane France, Deputy Commissioner, Schoharie County DSS

5:15 PM - 6:15 PM

Salon F

Introduction to Tai-Chi

5:00 PM - 6:00 PM

Private

Commissioners’ Reception

6:00 PM - 7:00 PM

Ballroom Foyer & Salons A/B/C

Exhibitor Reception

7:00 PM

Dinner on Your Own

9:00 PM - 12:00 PM

Empire

Entertainment

Thursday • January 24

7:00 AM - 8:45 AM

Salons A&B

Commissioners’ Breakfast & Business Meeting

7:30 AM - 8:45 AM

Salons D&E

Breakfast Buffet

8:00 AM - 5:00 PM

Lobby Corridor

Conference Registration

9:00 AM - 5:00 PM

Ballroom Foyer

Exhibit Area Open

9:00 AM - 10:30 AM

Concurrent Sessions

Empire

Executive Budget Overview

Representatives from the budget offices of DOH, OCFS and OTDA will present the Governor’s budget proposal for 2008-09. Key fiscal proposals for social services will be discussed.

Presenters:

Sandra Pettinato, Director, Fiscal Management Group, NYS DOH

Deborah Hanor, Director, Bureau of Budget and Management, NYS OCFS

John Wyld, Office of Budget, Finance and Data Management, NYS OTDA

Moderator:

Robert Plenge, Director of Finance, Oswego County DSS

Albany/Colonie

MA Enrollment and Systems Update

This joint Medicaid eligibility and systems workshop will update participants on current program topics and systems issues. Participants are invited to attend this focused session and bring various issues for discussion among fellow local colleagues and state DOH staff.

Presenters:

Linda LeClair, Director, Bureau of MA/FHP Enrollment, Division of Coverage and Enrollment, OHIP, NYS DOH
Stephanie O’Connell, Division of Program Operations and Systems, OHIP, NYS DOH

Moderator:

Lisa Baker, Director of Temporary and Disability Assistance, Steuben County DSS

Troy

Working Families Food Stamp Initiative

To increase economic security for low-income New Yorkers, many of whom have left Public Assistance but still struggle to support their families, several initiatives to increase Food Stamp Program participation have been developed. This workshop will address the implications for local social service districts responsible for implementing the Working Families Food Stamp Initiative, statewide rollout of the telephone recertification project and the plans for a facilitated online food stamp application.

Presenters:

Steve Ptak, Director of Food Assistance Policy, Center for Employment and Economic Supports, NYS OTDA
John Kennedy, Special Assistant to the Deputy Commissioner, Center for Employment and Economic Supports, NYS OTDA

Bob Johnson, WMS Systems, E-Application Project Manager, Center for Employment and Economic Supports, NYS OTDA

Laura Ziegler, Planning and Policy Research, Project Assistant, Center for Employment and Economic Supports, NYS OTDA

Tom Hedderman, Food Stamp Bureau Chief, Center for Employment and Economic Supports, NYS OTDA

Moderator:

Ona Rushford, Director of Financial Assistance, Franklin County DSS

Salon C

Improving Child Welfare Outcomes

This workshop will give an example of one county’s response to their need for clinical consultation in the field. In an emergent situation a Clinical Coordinator

can provide a mental health evaluation. By working collaboratively, casework and clinical staff can provide the best possible outcomes for children and families. An added benefit to the county is the on-site accessibility of the clinician to address vicarious trauma often experienced by casework staff.

Presenters:

Robin Chaisson, Staff Development Coordinator, Rensselaer County DSS

Barbara Wood, Social Work Clinical Coordinator, Rensselaer County DSS

Moderator:

James Cornell, Director of Social Services, Livingston County DSS

Salon F

Collaboration on Child Only Cases

Niagara and Madison Counties will discuss their special child only initiatives, as well as the experiences and special needs of their child only population. Each district will present from both a services and a temporary assistance perspective. State co-chairs of the OTDA/OCFS Collaborative Workgroup on Child Only cases will provide an overview of the workgroup, its initiatives and objectives, and the need for collaboration between the local district temporary assistance and services units.

Presenters:

Maureen Kennedy-Ragule, Bureau Chief, Bureau of Temporary Assistance, NYS OTDA

Bob Resnick, Project Coordinator, NYS OCFS

Michelle Rafael, Child and Family Services Specialist III, NYS OCFS

Frances Shannon-Akstull, Manager Work Supports, Center for Employment and Economic Supports, NYS OTDA

Michael Fitzgerald, Commissioner, Madison County DSS

Melissa Maine, Deputy Commissioner of Child and Family Services, Madison County DSS

Tammy Hayes, Senior Social Welfare Examiner, Madison County DSS

Kate Hamilton, Chief Social Services Worker, Niagara County DSS

Moderator:

Dennis Packard, Commissioner, Schenectady County DSS

Salons G&H

Interstate Placements

This session will provide an overview on implementation of the Interstate Compact on the Placement of Children. Questions about case law interpretation compared to NYS ICPC interpretation and other states’ interpretations will be discussed. The session will also focus on the

new compact developed in 2006 and the status of the implementation of the compact in NYS. Expedited proceedings or "priority orders" will be discussed, and sample pleadings and orders will be distributed to participants. The session will provide participants with the tools necessary to process interstate placements expeditiously.

Presenters:

- Jeffrey Adolph**, Principal Assistant County Attorney, Suffolk County Attorney's Office
- Carol McCarthy**, Assistant Director, NYS Adoption Service, NYS OCFS
- Migdalia Crego**, Deputy Compact Administrator, ICPC, NYS OCFS
- John Stupp**, Counsel's Office, NYS OCFS

Moderator:

- Alice Brandon**, Counsel, Legal Affairs, Putnam County DSS

Schenectady

Safeguarding and Confidentiality of Child Support Information Is Everyone's Business

Virtually a week does not go by without hearing about a significant breach in data security in a large organization. Often, the breach is not intentional and is mostly preventable. This presentation will focus on the need and methods for securing and safeguarding child support data, with special attention to federal tax information.

Presenters:

- Deborah A. Snyder**, CISSP, GSLC, PMP, Information Security Officer, Division of Legal Affairs, NYS OTDA Information Security Officer
NY State Office of Temporary and Disability Assistance
Division of Legal Affairs
- Kevin Boyle**, Assistant Director, DCSE, NYS OTDA
- Brian Wootan, Esq.**, Associate Counsel, Office of Legal Affairs, NYS OTDA

Moderator:

- Karen Dodd**, Chief Social Welfare Examiner, Orange County DSS

10:30 AM

Ballroom Foyer

Coffee Break • Sponsored by The Bonadio Group

10:45 AM - 12:15 PM

Concurrent Sessions

Empire

Executive Budget In Depth Discussion

This session will provide attendees with an opportunity to participate in a Q&A segment with state agency budget experts answering astute questions from savvy fiscal experts from local social service districts in response to the proposed 2008-09 Executive Budget.

Presenters:

- Sandra Pettinato**, Director, Fiscal Management Group, NYS DOH
- Deborah Hanor**, Director, Bureau of Budget and Management, NYS OCFS
- John Wyld**, Office of Budget, Finance and Data Management, NYS OTDA

Reactor Panel:

- Thomas Herden**, Director of Administrative Services, Tompkins
- Steven Morgan**, Executive Deputy Commissioner, Onondaga County DSS
- Kathleen Tyler**, Deputy Commissioner, Office of Budget Administration, NYC-HRA

Moderator:

- Robert Plenge**, Director of Finance, Oswego County DSS

Salon B

Child Support Coordinators Roundtable

This session will allow LDSS Child Support Coordinators to get the latest on child support activities throughout the state and discuss current issues with the Child Support Director and other senior state child support staff.

Facilitator:

- Scott Cade**, Deputy Commissioner, Child Support Enforcement, NYS OTDA

Salons G&H

Changes to the Mandated Reporting Law

The session will begin with an overview and history of requirements in NY for the mandated reporting of suspected child abuse and maltreatment and will go on to address three changes in the law that affect mandated reporting. The first will be the changes made by Chapter 193 of the Laws of 2007, which affect the mandated reporting process, particularly in regard to organizations that have on staff multiple mandated reporters. There will be a discussion of the guidance provided by OCFS in regard to implementation of the new requirements. The second will be Chapter 513 of the Laws of 2007, which change the mandated reporting requirements for social services workers. The third is Chapter 543 of the Laws of 2006, which requires local protocols on the reporting and investigation of reports of educational neglect based on a state model protocol. An update will be given on progress being made at the state level in regard to implementation and the model protocol.

Presenters:

- Charles Carson**, Attorney, NYS OCFS
- Jamie Greenberg**, Director of Policy Analysis, Strategic Planning and Policy Development, NYS OCFS

Moderator:

- Margaret Burt, Esq.**, Counsel to the NYPWA

Salon F

Burial Assistance Program

Monroe County DHS has a long-standing practice of issuing supplemental assistance for indigent burials. In 2005, Monroe County DHS paid out an average of \$1,850 per burial, totaling \$1.4 million. In 2006, a cap of \$1,250 was placed on the amount of assistance that could be issued, and Monroe County DHS started meeting with community advocates. In 2007, Monroe County DHS entered into a contract with a faith-based agency to assume program responsibilities, create a burial fund, and assist families with making funeral home arrangements. Wayne and Allegany Counties will be sharing their approaches.

Presenters:

Dan Condello, Financial Assistance Coordinator, Monroe County DHS

Robert Franklin, Director of Financial Assistance, Monroe County DHS

M. Josh McCrossen, Commissioner, Wayne County DSS

Kathleen Pohl, Attorney, Wayne County DSS

Patricia Schmelzer, Commissioner, Allegany County DSS

Moderator:

Lisa Baker, Director of Temporary and Disability Assistance, Steuben County DSS

Salon A

Helping Individuals Achieve Self-Sufficiency

Monroe County DHS has implemented several initiatives in the recent past to help address the needs of recipients that are exempt due to mental health or physical barriers, including assigning all individuals with medical barriers to one Temporary Assistance team, implementing the Disability Assessment & Review Team (D.A.R.T.), and creating an SSI Advocacy Office. MCDHS is now in a better position to address the many challenges of this difficult population and assist them in achieving their highest level of self-sufficiency.

Presenters:

Thomas Vasey, Sr. Financial Assistance Coordinator, Monroe County DHS

Sarai Logan, Examiner, Monroe County DHS

Moderator:

Cathy Connis, Director of Temporary Assistance, Dutchess County DSS

Salon C

Child and Family Service Review: Reducing Time to Permanency

The second Child and Family Service Review is coming to New York State in May. This is a chance to refocus our efforts on improving outcomes for children and

families. New York continues to be one of the lowest performing states in the time it takes for our children to exit foster care to permanent homes. This workshop provides an opportunity to hear from other states about the strategies they've used to reduce time to permanency. We will also review the measures that are being used – and those that should not be used – to accurately track time to permanency for our children.

Presenters:

Lee Lounsbury, Associate Commissioner, NYS OCFS

Elizabeth Black, Executive Director, Office of Child Permanency, Tennessee Department of Children's Services

Jeanne Schuller, General Counsel, Tennessee Department of Children's Services

Jane Robertson, Manager, Family-Based Care Unit, Lorain County Children's Services, Ohio

Moderator:

Kathleen McGoldrick, Director of Social Services, Cattaraugus County DSS

Albany/Colonie

Long-Term Care Restructuring

The NYSOFA and NYS DOH are working collaboratively to fulfill a vision of a rebalanced and accessible long-term care system that is person-centered and affordable. NY Connects: *Choices for Long Term Care*, a state-wide program implemented on the local level, is designed to streamline access to information and services so that consumers can make informed choices and remain in their homes and communities. Participants will learn how this program is being operationalized locally, innovations in program delivery and how challenges have been overcome for the benefit of those we serve.

Presenters:

Mark Kissinger, Deputy Commissioner, Office of Long Term Care, NYS DOH

Laurie Pferr, Executive Deputy Director, NYSOFA

David Jolly, Commissioner, Orange County DSS

Moderator:

Martha Hart, Director of Services, Ontario County DSS

12:15 PM - 1:15 PM

Salons D&E

Lunch

1:30 PM - 3:00 PM

Concurrent Sessions

Empire

What Drives Allocations?

This session will explore the issues that underlie the establishment of allocations to local districts. In the coming year, OTDA will work to establish greater predictability and to develop long-term criteria for the Local Admin

Fund (LAF) and the Flex Fund (FFFS). Where is this headed? How will it be determined? What ideas are being considered? Local fiscal administrators have requested a dialogue on these issues. Keeping in mind that final allocations are an aftermath of the final adoption of the state budget, this session provides an opportunity to acquire greater understanding of the possibilities.

Presenters:

Michael Normile, Director, Office of Budget, Finance and Data Management, NYS OTDA

John Wyld, Office of Budget, Finance and Data Management, NYS OTDA

Moderator:

Thomas Herden, Director of Administrative Services, Tompkins County DSS

Salons G&H

NYS Guardianship Law Update

This workshop will focus on legal updates in both Article 81 of the Mental Hygiene Law and Article 17-A of the Surrogates Court Procedure Act. Case law and policy trends will be discussed with emphasis on evidentiary problems in the guardianship proceeding, using a guardianship proceeding to address adult abuse, and the critical choices in guardianship for persons with mental retardation or a developmental disability. Attendees will be encouraged to share local guardianship practice issues.

Presenters:

Debra Sacks, LPN, JD, Senior Staff Attorney: Sadin Institute on Law, Brookdale Center for Healthy Aging and Longevity, Hunter College

Rose Mary Bailly, Executive Director, NYS Law Revision Commission

Moderator:

Susan Kraeger, Social Services Attorney, Lewis County DSS

Salon A

Teaming Up to Move People Forward

To help staff more effectively work with clients, Livingston County is using a redesigned team approach to intake, case management, and supervision; co-locating an Eligibility Examiner, an Employment Examiner, and a Services Caseworker on each team to work simultaneously with clients. Exciting outcomes are indicating that clients are indeed more effectively moving forward toward self-sufficiency: Two-thirds find jobs as applicants, only 23% of the TANF caseload is employable, and the total TA caseload has decreased 47% since "teaming up" 20 months ago! This new team approach has changed how we work with clients, as well as how staff at all levels work together in our management structure.

Presenters:

Sandra Wright, Commissioner, Livingston County DSS
David Peck, Employment Coordinator, Livingston County DSS

Stephen Rapp, Services Caseworker, Livingston County DSS

MaryAnn Marsh, Senior Social Welfare Examiner, Livingston County DSS

Donna Erwin, Social Welfare Examiner/Child Support Investigator, Livingston County DSS

Helen Terry, Workforce Development Employment Counselor, Livingston County DSS

Moderator:

Dawn Oliver, Director of Temporary Financial Services, Schenectady County DSS

Salon B

Civil Service Issues for Commissioners

Civil Service issues represent one of the biggest challenges in managing a social services district. Limited to the rule of three, only six months of probation to determine right job fit for complex positions, so many rules over which we have no control. Or do we? Partnerships between DSS Commissioners and local civil service officers are critical to designing a hiring strategy for your organization. Come hear how this partnership can be maximized and what strategies you can implement to enhance your hiring practices. *This session is restricted to DSS commissioners.*

Presenters:

John Garvey, Director of Human Resources, Ontario County

Richard Ciprioni, Director, Municipal Service Division, NYS Department of Civil Service

Moderator:

Eileen Tiberio, Commissioner, Ontario County DSS

Salon C

Transcending Barriers to Effective Care

In order to effectively transcend poverty, families need to be empowered to connect to their communities and meaningfully engage in services. In Monroe County, two innovative initiatives have put the system of care values (family-driven, youth-guided, culturally & linguistically competent, and community-based) into practice to support families in achieving independence. This workshop will share how two successful programs, the Family Access and Connection Team and the mental health Single Point of Access and the Youth and Family Partnership, have operationalized these values and created effective cross-system models to meet the complex needs of children and families.

Presenters:

Linda Oinen, Child & Family Services Administrator, Monroe County DHS
Leslie Barnes, Assistant Administrator, Monroe County Office of Probation-Community Corrections
Jody Levison-Johnson, Director of Child & Family Services Quality & System Development, Coordinated Care Services, Inc./Monroe County OMH

Moderator:

Kathleen Buchiere, Director of Social Services, Oswego County DSS

Schenectady/Troy

Personnel Management Issues for Deputy Commissioners: Staffing Public Service

It is recommended that those who wish to attend the Progressive Discipline workshop at 3:30 also attend this session.

Participants in the NYPWA Deputy Commissioners' Leadership Network (comprised of deputies and other upper level local DSS administrators) are invited to attend this session. The presenter will discuss civil service and personnel issues. The following topics will be covered:

- History
- System Administration
- Role of State and Local Civil Service Commissions
- Position Classification
- Examinations and Appointments
- Discipline and Discharge

Presenter:

Paul Eldridge, Personnel Director, Putnam County; Past President of the New York State Association of Personnel and Civil Service Officers

Co-Presenter:

Stuart S. Waxman, Esq., Donoghue, Thomas, Auslander & Drohan, LLP

Moderator:

Carol Dankert, Deputy Commissioner, Chautauqua County DSS

Albany/Colonie

Tools for Managing Your Personal Care Services Program

Local social services districts are responsible for administration of the Title XIX Personal Care Services Program (PCSP). With over 82,000 participants and annual expenditures of over 2.2 billion dollars, it is imperative that DSSs have the appropriate information and tools needed to effectively manage this home care program. This workshop will focus on new tools developed by DOH that are available to assist DSS in managing this program. Information will also be shared on recent program audit findings and what the DSS can do to help limit fraud and abuse in the PCSP.

Presenters:

Margaret Willard, Health Program Administrator, OLTC/BMLTC, NYS DOH
Priscilla Ferry, Medicaid Assistance Specialist I, OLTC/BMLTC, NYS DOH

Moderator:

Kira Pospesal, Commissioner, Greene County DSS

Salon F

MA Provider Fraud Demo Project Meeting

Commissioners and project directors from the 14 districts that participate in the Medicaid Provider Fraud Demo Project are invited to meet with James Sheehan, Medicaid Inspector General, to discuss current developments. *This is a closed session, but the OMIG workshop at 3:30 is open.*

Facilitator:

John Beaudoin, Commissioner, Rensselaer County DSS

3:00 PM

Ballroom Foyer

Coffee Break • Sponsored by Hudson Center for Health Equity and Quality (Hcheq)

3:30 PM - 5:00 PM

Concurrent Sessions

Salon D

Future Directions for Child Welfare Systems

The discussion will include the technical and operational direction for state-developed child welfare systems. Topics addressed will cover overall architectural direction for NYS, local system integration opportunities, and process oriented improvements for the legacy system (CONNECTIONS). In addition, the presenters will provide a status report on the modernization effort and the anticipated outcomes for the near future.

Presenters:

William E. Travis, Deputy Commissioner, NYS OCFS-IT
Carolyn Glisson, Program Director - CONNECTIONS, NYS OCFS-IT
Sheila Poole, Associate Commissioner, NYS OCFS

Moderator:

Robert Kuhn, Director of Child Welfare, Westchester County DSS

Salon C

Innovative Program Intake Process

Recent data indicate that approximately 30% of all Food Stamp applications are declined due to lack of client follow up and incomplete documentation. This workshop will explore innovative ideas for conducting intake with

the objective to increase enrollment. The Food Stamp program will be used as a reference point, however, the intake process and related technology solutions discussed should be generic enough to extend to other programs such as Medicaid and Temporary Assistance.

Presenters:

Daniel C. Chan, Chief Information Officer, NYS OTDA
Rich DeFichy, Assistant Director, Bureau of Information Technology, NYS OTDA

Carolyn Karins, Director of Systems, Center for Employment and Economic Supports, NYS OTDA

Moderator:

Randy Hall, Chief Social Welfare Examiner, Public Assistance, Rensselaer County DSS

Salon B

Sex Offender Housing Issues

A panel presentation with Q&A's concerning the status of the civil confinement/management law and the issues surrounding housing and services for sex offenders, this session will be an opportunity to discuss how the criminal justice system and the local social services districts could develop and implement better communication and planning.

Presenter:

Scott Edwards, Director of the Bureau of Housing and Shelter Services, Center of Specialized Services, NYS OTDA

Jeff Barnes, Director Special Policy Analysis, Center for Employment and Economic Supports, NYS OTDA

Bob Maccarone, Executive Director, NYS Division of Probation and Correctional Alternatives

Mary Osborne, Director of Sex Offender Management, NYS Division of Parole

Luke Martland, Director, Office of Sex Offender Management, NYS Division of Criminal Justice Services

David Jolly, Commissioner, Orange County DSS

Moderator:

Meg DeSanta, Director of Temporary Assistance, Albany County DSS

Empire

Local DSS Fiscal Policy Dialogue (Session Limited to LDSS Staff)

Fiscal administrators and fiscally-minded commissioners and program staff will come together to discuss information presented throughout the conference. This forum will provide participants with an opportunity to explore the issues that they may wish to consider in creating an agenda for the coming fiscal year.

Co-Facilitators:

Robert Franklin, Director, Financial Assistance, Monroe County DSS

Peter Simon, Director of Administrative Services, Dutchess County DSS

Schenectady/Troy

Progressive Discipline

It is recommended that participants also attend Personnel Management Issues for Deputy Commissioners at 1:30.

Participants in the NYPWA Deputy Commissioners' Leadership Network (comprised of deputies and other upper level local DSS administrators) are invited to attend. This seminar will provide legal insight and practical tips to management on the best practice for effective discipline. The following subjects will be covered:

- Counseling vs. Discipline
- Disciplinary Investigation
- Right to Union Representation
- Grounds for Disciplinary Action
- Smoking Gun Offenses
- Employee Defenses to Job Performance Problems and Mitigating Factors
- Arbitration and Just Cause Standard
- New York State Civil Service Law Section 75
- Penalty Phase

Presenter:

Stuart S. Waxman, Esq., Donoghue, Thomas, Auslander & Drohan, LLP

Co-Presenter:

Paul Eldridge, Personnel Director, Putnam County; Past President of the New York State Association of Personnel and Civil Service Officers

Moderator:

David Kircher, Deputy Commissioner, Albany County DSS

Albany/Colonie

Improving Efficiency and Accountability in the Medicaid Program

This session provides an opportunity to learn about the Office of Medicaid Inspector General (OMIG) and its relationship to social services districts. The OMIG was established as an independent entity within the NYS DOH to improve and preserve the integrity of the Medicaid program by conducting and coordinating fraud, waste and abuse control activities for all state agencies responsible for services funded by Medicaid. The Office conducts and supervises all prevention, detection, audit and investigation efforts and coordinates such activities with DOH, OMH, OMRDD, OASAS, OTDA, OCFS, and SED. In addition, the Medicaid Inspector General works closely with the Attorney General's Medicaid Fraud and Control Unit (MFCU) and works to strengthen partnerships with federal and local law enforcement.

Presenter:

James Sheehan, Medicaid Inspector General, NYS OMIG

Moderator:

John O'Neill, NYPWA President and Commissioner, Essex County DSS

Ethical Issues Regarding Children's Appearance at Court

As of December 31, 2007, permanency hearing orders must reflect that the court "consulted" with the child. This is a federal IV-E requirement. Let's explore the ethical dilemmas this new law presents. Can the law guardian represent the child's wishes, or must the child appear? What is the role of DSS if the law guardian does not accurately reflect the child's wishes? What are the ethical duties of a law guardian, a DSS attorney and a family court judge regarding this new requirement? The Office of Court Administration and the NYS Bar Association have recently issued guidelines regarding law guardians' responsibilities to reflect the child's wishes and under what circumstances they may substitute judgment. How will these guidelines impact the new mandate to consult with the child? A panel will explore several hypothetical vignettes regarding ethical issues for lawyers presented by this new requirement.

Presenter:

- John E. Carter, Jr.**, Director, Law Guardian Program, Appellate Division, Third Department
- Carol Barbash**, Director, Legal Affairs, Rockland County DSS
- Jackie Sands, Esq.**, Staff Attorney, Legal Aid of Rockland County
- Hon. W. Dennis Duggan**, Albany County Family Court

Moderator:

- Margaret Burt, Esq.**, Counsel to the NYPWA

Salons G&H

Salon F

Adult Services Roundtable on Technology and Training

This session will provide an opportunity for adult services workers and training professionals to provide input into the new training curriculum for adult services and to discuss the latest developments in technology.

Co-Facilitators:

- Alan Lawitz**, Director, Bureau of Adult Services, NYS OCFS
- Bruce Muller**, Assistant Director, Bureau of Training, NYS OCFS
- Susan Iona**, Staff Development Coordinator, Schenectady County DSS

6:00 PM - 7:00 PM

Salons A/B/C

Reception • Sponsored by Accenture

7:00 PM - 9:00 PM

Salons D&E

Annual Banquet

7:30 AM - 8:45 AM

Salons D&E

Breakfast Buffet

8:00 AM - 9:15 AM

Boardroom

Commissioners' Medicaid Policy Workgroup

8:00 AM - 11:00 AM

Lobby Corridor

Conference Registration

9:00 AM

Tour of the SCR

OCFS is offering local DSS administrators a tour of the SCR facility. Sign up at the NYPWA conference registration desk by Thursday at 1:30 PM. Space is limited. Transportation will be provided. Meet in the front lobby on Friday for 9:00 AM departure. You will be driven back to the hotel by 10:30 AM.

9:00 AM

Lobby Corridor

Coffee Break • Sponsored by EDS

9:30 AM - 11:00 AM

Meetings

Empire

State & Local Commissioners' Dialogue

State commissioners of OTDA, OCFS and DOH, along with their executive deputies, are invited to discuss current issues facing social services with local DSS commissioners, chaired by the NYPWA president.

Commissioners' Coffee Break • Sponsored by Deloitte

Salons A&B

NYPWA Deputy Commissioners' Leadership Network
Steering Committee members will facilitate a meeting on topics of interest to participants in the NYPWA Deputy Commissioners' Leadership Network.

Co-facilitators:

Carol Dankert, Deputy Commissioner, Chautauqua County DSS

David Kircher, Deputy Commissioner, Albany County DSS

John Redden, Deputy Commissioner, Clinton County DSS

Salons F&G

Legal Committee

Local DSS attorneys will meet to discuss recent legal developments, policies and procedures, court decisions and other issues affecting local social services.

Salon C

Fiscal Administrators' Association & Fiscal Committee

Fiscal administrators will meet to discuss current issues.

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Hudson Center for Health Equity & Quality

The Hudson Center for Health Equity & Quality (Hcheq) is a not-for-profit organization that promotes the delivery of high quality health care for all people. **Hcheq** advocates for universal health care and develops information technology for improving the quality, safety, and efficiency of health systems.

FEEA is a product of Hcheq. To find out more, contact Sherri Ehrlich at sherri.ehrlich@hcheq.org.



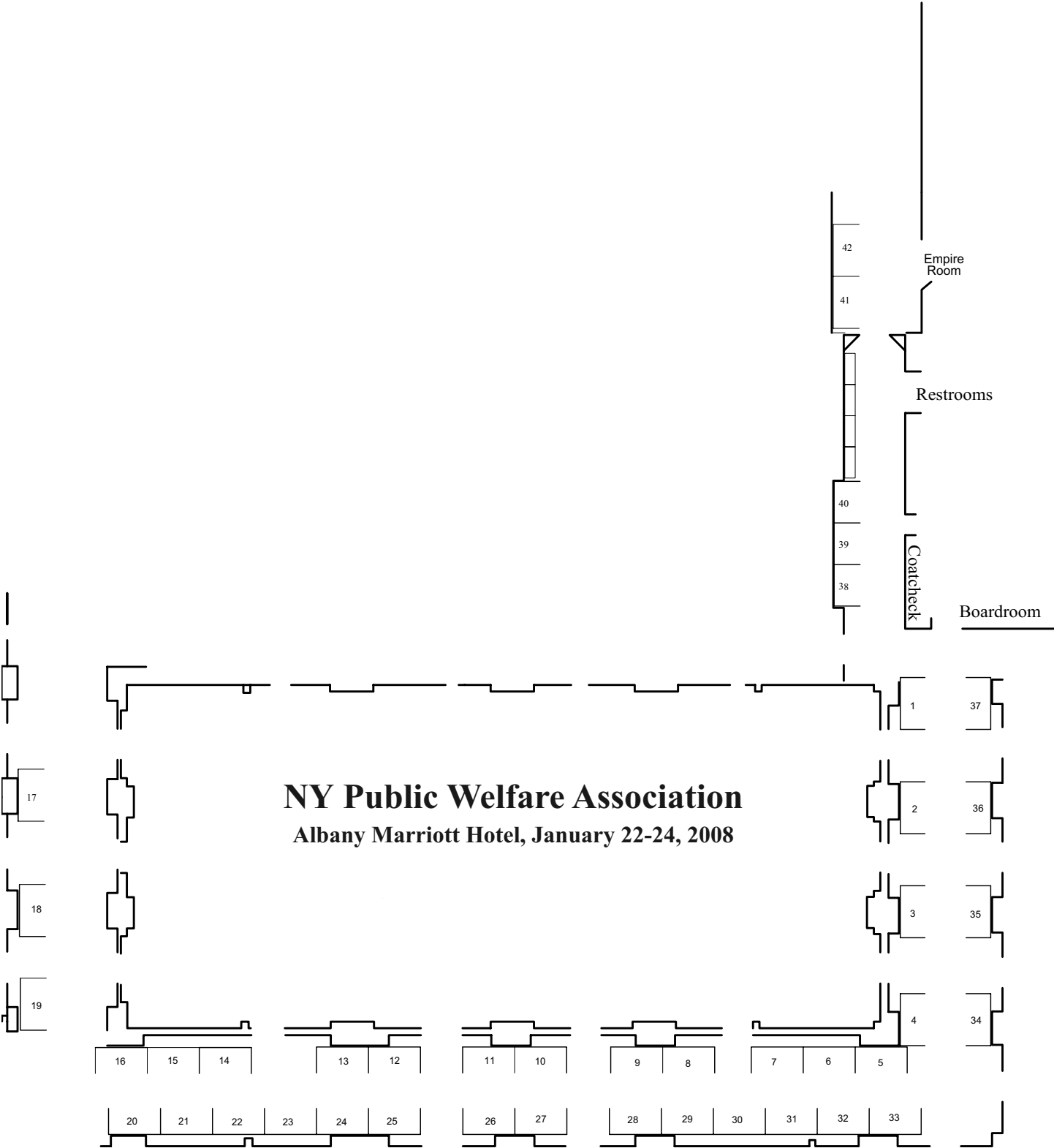
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Exhibitor Map



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Exhibitors & Sponsors

Accenture

Booth Number: 4

Gold Sponsor

Banquet Reception Sponsor • Thursday, January 24, 6:00 PM

111 Washington Avenue

Albany, NY 12210

Mary Ann Jablonowski

917-452-5205

m.l.jablonowski@accenture.com

www.accenture.com

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ACS Government Solutions

Booth Number: 27

ACS Government Solutions

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ACS specializes in information technology and business process outsourcing solutions for state and local human services agencies, offering an array of solutions designed to streamline and enhance the delivery of services in several key areas. We combine subject matter expertise with best-in-industry systems solutions to efficiently and effectively serve our clients.

Our child support service offerings include payment processing, disbursement solutions, financial institution data matching, new hire reporting, document imaging, and medical support enforcement. Our electronic payment services include payment programs for food stamps, TANF, unemployment insurance, WIC, and child support. In child care arena, we offer an electronic card-based system that combats fraud while streamlining documentation and payments to providers. In addition, we have IT Solutions, we have streamlined the eligibility determination process with an integrated approach, are a leading provider of government records management services, and help courts and fire departments around the world become more efficient.

Our healthcare solutions improve government program efficiency and enhance service to providers and individuals, such as sophisticated Medicaid Management Information Systems, enrollment broker services, and pharmacy benefits management.

Berkshire Farm Center and Services for Youth

Booth Number: 10

13640 Route 22

Canaan, NY 12029

Julie Brennan

518-781-4567, x2279

jbrennan@berkshirefarm.org

www.berkshirefarm.org

Berkshire Farm Center and Services for Youth is a statewide, multi-service, private, non-profit social service organization that works with abused and neglected children and their families. Founded in 1886 by Frederick and Catharine Burnham, Berkshire is propelled by its mission: To strengthen children and families so that they can live safely, independently, and productively within their home communities. This mission daily touches the lives of 3,000 youth from birth to 21 years. These youth represent diverse socioeconomic levels, languages, races and ethnic backgrounds. The comprehensive continuum of care includes innovative, community-based programs, school-based prevention programs, foster care, adoption services, residential placement services, secure and non-secure detention for youth awaiting action on court cases, and runaway safe houses. These programs are administered from 22 locations across New York State. Berkshire also operates a 180-bed Residential Treatment Center and a 14-bed Intensive Treatment Program located in Canaan, New York that serves young men age 12 to 21.

The Bonadio Group

Booth Number: 37

Gold Sponsor – Coffee Break Thursday • January 24, 10:30 AM

171 Sully's Trail, Ste. 201

Pittsford, New York 14534

Robert J. Enright

585-249-2842

renright@bonadio.com

www.bonadio.com

When it comes to the business of government, The Bonadio Group (TBG) is all business. Whether it's performing an annual financial statement audit, analyzing cost containment and savings opportunities, or attacking Medicaid fraud and abuse, TBG is prepared to deliver outstanding results for remarkably reasonable fees. The results our government clients have realized as a product of our mix of traditional accounting and consulting services, the quality of our services, and the expertise of our staff have made us one of the most successful CPA and consulting firms in New York State. TBG has a well-qualified team of auditors, medical review staff, and investigators who have experience with Medicaid, compliance, and claims auditing.

Continuum Voice & Data

Booth Number: 24

2401 Burnet Avenue

Syracuse, NY 13206

Mark A. Antonacci

800-933-0180, x704

mantonacci@continuumsys.com

www.continuumsys.com

Continuum Voice and Data Systems provides software solutions specifically designed and developed for Departments of Social Services. Continuum is a Gold level authorized integrator of the OnBase Electronic Document Management System and the Compass Suite of social services solutions. Through our industry expertise and relationships, Continuum provides departments of social services with the most unique, comprehensive and powerful electronic case management and electronic appointment management solutions available.

Exhibitors & Sponsors

Through seamless integrations with SWMS, SOS and/or I/EDR, Continuum provides fast, accurate and secure indexing, access and processing of your case file documents. Our Compass Suite allows departments of social services to enhance the functionality of virtually any EDMS/imaging solution, by dramatically reducing document capture/processing costs. Please visit our booth for a demonstration.

Controltec, Inc.

Booth Number: 2

Gold Sponsor – Coffee Break Wednesday • January 23, 3:00 PM
800-991-6120
www.controltec.com

Controltec has been developing and supporting innovative software solutions for state and local governments, school districts, subsidized childcare agencies and childcare providers nationwide since 1997. Our systems help agencies run their daycare programs more efficiently while increasing the quality of the services they provide to their families.

Cúram Software

Booth Number: 1

Gold Sponsor – Coffee Break Wednesday •, January 23, 10:15 AM
13800 Coppermine Road
Herndon, VA 20171
703-738-9800
info@curamssoftware.com

www.curamssoftware.com

Cúram Software is the leading provider of Social Enterprise Management (SEM) software solutions, delivering best-in-class applications for social enterprises globally including, health and human services, workforce services, and social security organizations. Using the Cúram Business Application Suite™ agencies can immediately reap the benefits of client-centric business processes and an outcomes-driven integrated service delivery model. Cúram Software is headquartered in Dublin, Ireland with additional offices located in New York, Washington, D.C., United Kingdom, Australia and Bangalore, India. For more information, visit www.curamssoftware.com.

Deloitte

Booth Number: 36

Gold Sponsor – Commissioners' Coffee Break • Friday, January 25
Stewart Rog
Lead Client Service Principal, State of New York
908 673 5275
srog@deloitte.com

The Deloitte U.S. Firms are home to over 5,000 New York-based professionals and six offices in the State: Albany, Buffalo, Jericho, Rochester and three located in New York City. We are proud of our successful track record with the State of New York providing audit, tax, consulting and financial advisory services. We are recognized as a national leader in providing services to social services agencies throughout the United States. We offer integrated eligibility, child support, child services, public health, Medicaid, home and community services, and labor industry solutions. We have built the highest number of federally-approved child welfare systems to date. Our practitioners apply best practices in technology inte-

gration, strategy, scenario planning, operations improvement, enterprise risk, and communication and change management services to generate results.

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EDS

Booth Number: 3

Gold Sponsor – Coffee Break Friday • January 25, 9:00 AM
Opening Luncheon Sponsor • Wednesday, January 23, 12:00 PM
Claire Bradt

claire.bradt@eds.com

518-235-6563

EDS is a leading global technology services company that founded the IT outsourcing industry 45 years ago. EDS delivers a broad portfolio of IT and business process outsourcing services to commercial and government healthcare clients worldwide. We apply innovative technologies, collaboration and industry expertise to help organizations enhance administrative processes and productivity, improve the quality of care, enhance patient or member satisfaction and reduce costs. Currently, EDS is the largest supplier of computer services to the U.S. health insurance industry, the world's largest Medicaid claims processing provider (supporting 21 U.S. states) and administers \$9.2 billion in U.S. Medicare benefits annually. EDS touches more than 200 million patient lives daily through its services and solutions. Learn more at www.eds.com.

Empire State College, State University of New York

Booth Number: 14

Susan Eve LeClair
518 587-2100, ext. 2228
Susan.LeClair@esc.edu
www.esc.edu

Empire State College, State University of New York, is designed specifically for the adult learner. It offers motivated adults the opportunity to earn associate, bachelor's and master's degrees while they build a career, raise a family, and volunteer in their communities.

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Whether studying for career advancement, to fulfill a lifelong goal, or just for the love of learning, Empire State College is the SUNY college for adults.

Exhibitors & Sponsors

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Booth Number: 40
info@pcgus.com

We currently assist several New York counties (including Chautauqua, Monroe, Tompkins, and Westchester) in processing claims for disability benefits administered by the Social Security Administration (SSA). We focus on the aggressive pursuit and acquisition of Supplemental Security Income (SSI) benefits for entitled children in **foster care**. We also represent Adults, including **TANF recipients**, for both Title II and Title XVI benefits. Please visit our booth if you are interested in learning more about:

Title XVI – Supplemental Security Income (SSI) initial applications; Title II – Old Age Survivor’s Disability Insurance (OASDI) dependent and payee applications; Continuing Disability Reviews (CDR); Conversion Process – Age 18 Medical Redeterminations; Training Services; Consultation Services.

Hillcrest Educational Centers

Booth Number: 29
P.O. Box 4699
Pittsfield, MA 01202
Beth Ware
413-237-6060
eware@hillcrestec.org
www.hillcrestec.org

Hillcrest Educational Centers, Inc., a JCAHO accredited non-profit agency, provides comprehensive therapeutic and educational services to meet the needs of hard-to-place youth ages 9-20 (girls 9-16.5 & boys 10-18 at intake) with severe behavioral disorders and complex psychiatric disabilities. These may include, but are not limited to, fire setting or sexually abusive behaviors, emotional disabilities, self-injurious and aggressive behaviors, and PDD diagnoses. Additionally, our Intensive Treatment Unit provides assessment and diagnostic services, as well as crisis stabilization, with a 1:1 staffing ratio in a hospital diversion-type setting. Our four campuses are located in the beautiful Berkshires, allowing each student an opportunity to take advantage of the natural and cultural opportunities available in the area, and each specializes in servicing children whose ages, genders and program behaviors differ.

Hudson Center for Health Equity and Quality (Hcheq)

Booth Number: 35
Gold Sponsor – Coffee Break Thursday • January 24, 3:00 PM
303 South Broadway, Suite 321
Tarrytown, NY 10591-5455
Sherri Ehrlich
914-372-2101
sherri.ehrlich@hcheq.org
www.hcheq.org

The Hudson Center for Health Equity & Quality (Hcheq) is an independent not-for-profit organization that promotes the delivery of high quality health care for all people. **Hcheq** advocates for universal health care and other policies to broaden health care access, and develops information technologies that streamline the enrollment process for public health insurance. The Facilitated Enrollment Electronic Application (FEEA™) revolutionizes the way Access NY

Health Care forms are processed. By using an automated e-application process that is simpler, quicker and more efficient, enrollers can focus on getting families the health care they need. The improvement to the enrollment and recertification process provides substantial administrative cost savings to agencies, County and State government. FEEA is designed to streamline the Medicaid managed care application enrollment process for any Facilitated Enrollment agency, including lead agencies, health plans, and community based organizations, and it can expedite the transfer of these applications to local social service agencies and the State. FEEA is always 100% current with respect to all State guidelines pertaining to Medicaid eligibility. FEEA is developed, distributed, and supported through Hcheq.

IBM

Booths Number: 6&7
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IBM is one of the largest providers of solutions to social services clients in over 200 countries worldwide. IBM has invested in a portfolio of industry solutions and subject matter expertise to help its clients take advantage of best practices in social services programs. IBM has expertise in Integrated Case Management using COTS such as Cúram Siebel and SAP Software as well as utilizing IBM’s Social Services SOA framework architecture.

IBM has solutions specific for Child Support, Child Protection, Risk Management, Medicaid, data mining, portal, dashboard, document management, fraud detection, and many other social services needs. IBM is supported by national practices and an extensive network of New York based local business partners.

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With projects throughout the world, including all of the New York State Human Services agencies and many New York counties, IBM is committed to assist social services organizations in New York by delivering quality services to our clients efficiently and cost effectively.

Industrial Medicine Associates, PC (IMA)

Booth Number: 31
280 Dobbs Ferry Road, Suite 302
White Plains, NY 10607
Barbara Young
800-245-4245, x 319
barbara.young@ima-us.com

Industrial Medicine Associates, PC (IMA) is a physician

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owned and operated, Occupational Medicine Company which performs Medical and Psychological Examinations. IMA has a contract with NYS OTDA to perform Employability examinations for County DSS. IMA provides CASAC Assessment and Monitoring Services to local Counties, with electronic reporting. In addition, IMA provides Case Review Services. IMA performs onsite testing including drug screens, labs, X-rays, PFT's, EKG's and Treadmill EKG's. IMA has nineteen offices in different geographic areas of New York State.

David Pulver, MD President and Founder of Industrial Medicine Associates, PC, is certified by the American Board of Internal Medicine. Areyh Klahr, MD, Vice President and Co-Owner of IMA is a diplomate of the American Board of psychiatry and Neurology and is certified by the American Society of Addiction Medicine. IMAs physicians are experienced with the disability process. IMA has its own Quality Assurance review to maintain the highest quality examinations.

Judge Rotenberg Educational Center

Booth Number: 16

250 Turnpike Street, Canton, MA 02021

Julie Gomes

781-828-2202

j.gomes@judgerc.org

www.judgerc.org

The Judge Rotenberg Educational Center (JRC) is a special needs school in Canton, Massachusetts serving both high-functioning students with conduct, behavior, emotional, and/or psychiatric problems and low-functioning students with autistic-like behaviors. Some of our key features include consistent behavioral treatment; no or minimal psychotropic medication; near-zero rejections/near-zero expulsions; powerful, varied rewards; one computer per student; behavior charts online; digital video monitoring; and beautiful school and residences.

KidLink

Booth Number: 34

409 Chapman Street
Greenfield, MA 01301

John Claine

413-774-0120

jclaine@verizon.net

www.kidlinknetwork.com

The KidLink Network is a nationwide system of specialized residential treatment centers working with thousands of mild to severely challenged children every day. The KidLink Network was created to better help parents, case managers, judges, and other referral sources make the best decision for a child in need of treatment services. When you use this helpful KidLink resource, you immediately have access to more placement options than any other children's services provider in the country. With KidLink, you tap into a nationwide network of expertise and knowledge regarding programs for at-risk children. Helping troubled and disadvantaged children and adolescents is the one and only purpose of the KidLink Network. Working with all populations of children, KidLink has earned a national reputation as a leading referral source in accessing treatment programs for troubled children and at-risk children.

KidsPeace

Booth Number: 25

5300 KidsPeace Drive

Orefield, PA 18078

Debbie Blose

610-799-8377

deborah.blose@kidspeace.org

KidsPeace is a private charity dedicated to serving the critical behavioral and mental health needs of children, preadolescents and teens. Founded in 1882, KidsPeace provides specialized residential treatment services and a comprehensive range of treatment programs and educational services to give hope, help and healing to children facing crisis.

KidsPeace offers services in Florida, Georgia, Indiana, Maine, Maryland, Minnesota, New Jersey, New York, North Carolina, Pennsylvania and Virginia.

The Kolburne School

Booth Number: 41

343 New Marlborough-Southfield Road

New Marlborough, MA 01230

Kathleen Greco, Director of Admissions

413-229-4119

kgreco@kolburne.net

www.kolburne.net

The Kolburne School is a private residential school and treatment center providing comprehensive academic/vocational, clinical, medical, residential, and recreational services to students who have been identified as emotionally and behaviorally disordered, psychiatrically impaired, developmentally delayed or who present with the autistic spectrum disorder. Multidisciplinary Treatment Teams formulate, implement and monitor treatment plans developed from the Individualized Education Plan and Kolburne School's formal assessment. Regular, remedial and compensatory individualized academic and comprehensive vocational instruction is provided through the High School Program. Psychological, psychiatric, medical and nursing services include individual, group and family psychotherapies and speech and language and occupational therapies. Residential programming provides a structured and therapeutic environment utilizing a positive behavioral model based upon the Psycho-Educational Model.

KPMG LLP

Booth Number: 12

Manolet Dayrit

212-872-3854

mdayrit@kpmg.com

KPMG LLP, the audit, tax and advisory firm (www.us.kpmg.com), is the U.S. member firm of KPMG International. KPMG International's member firms have 123,000 professionals, including more than 7,100 partners, in 145 countries. KPMG is a leader in assisting State and Local government human service agencies with a variety of services including regulatory compliance, process improvement, cost allocation, revenue/claims maximization, IT project planning, requirements definition, and IT project quality assurance. KPMG is proud of our more than three decades of service to the State of New York and its human service programs.

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LaSalle School

Booth Number: 13

391 Western Avenue
Albany, NY 12203
Anne Moscinski
518-242-4731 ext. 201
Anne@LaSalle-School.org
www.lasalle-school.org

La Salle is respected and held in high regard for its demonstrated commitment to exceeding regulatory expectations. Consistent with this commitment, La Salle's mission is to provide services designed to have a lasting impact with youth and families at jeopardy due to serious concerns for safety, well-being, and permanency. The agency's long tradition of caring for those in need includes an array of Residential, Aftercare, Education and Community Based services confirmed to meet the highest standards of best practices by COA, and New York State's OCFS, SED, and OASAS. Highly trained staff use evidence based interventions to assist youth and families to experience stability, build upon their strengths, achieve their goals and be confident and optimistic about their futures.

Medical Answering Services

Booth Number: 11

P.O. Box 11998
Syracuse, New York 13218
315-701-7551
Wfreeman@Medanswering.com

Medical Answering Services, LLC has been providing Medicaid Transportation Management services for County governments in New York State since 2002. Our highly trained staff uses a state of the art software management program, which when combined with our innovative approach, under the direction of policies developed by each county, have been the ingredients to substantial government savings, increased satisfaction of recipients and transportation providers, better fraud protection, and more opportunity for government personnel to be freed up to work on other priorities.

Medical Answering Services, LLC is also a provider of Personal Emergency Response Systems (PERS) for county Medicaid programs, Offices of the Aging and private individuals.

Medical Management Technology Group, Inc. (MMTG)

Booth Number: 28

360 Fifth Avenue
Troy, New York 12182
John McCarthy
888-668-4862 (Toll Free)
518-235-8010 (Local)
jmccarthy@mmtginc.com

We have designed and tested a software based fraud preventive system that particularly addresses Medicaid fraud in the non-emergency medical transportation sector. It is a unique system, we know of no other company in the field that has the patent pending product that we do. We are excited about this product and are confident that it will be a powerful tool to assist in fraud preventive measures. We have met with the New York State Health Department and received their approval to

begin a test pilot in one of New York's counties with a goal of future statewide expansion. In essence, our product is used by Medicaid transportation vendors in assisting the state in verifying that all transportation services as billed by the vendor have actually been provided. Our product is a signature verification system package that verifies (by validating a recipient's signature) that the transportation provided, was in fact, provided by the vendor. This system does not replace any programs or contracts that exist, but is used in partnership with them to assist in monitoring, auditing, processing claims, and fraud prevention. We are also in the process of development of a similar system that will address fraud prevention in Home Health Care and hope to have that available in the very near future. Further information may be found at www.mmtginc.com.

New York State Community Action Association

Booth Number: 26

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Guilderland, NY 12084
Denise Harlow, CEO
518-690-0491
dharlow@nyscaaonline.org
www.nyscaaonline.org

The New York State Community Action Association (NYSCAA) is a 20-year old association providing services and advocacy that strengthen the ability of its members to improve the quality of life for low-income people throughout the State. Member agencies include the fifty-two Community Action Agencies (CAAs) serving all sixty-two counties in New York and more than 700,000 individuals and families per year. For more than forty years, New York's CAAs have been the proven local, grassroots, federally-designated network of anti-poverty agencies in the State. With such an extensive network of organizations located throughout the Empire State that can reach every New Yorker, CAAs form a statewide service delivery system that connects individuals and families to the services they need to achieve economic security. Our members mobilize over 30,000 volunteers per year and provide such services and programs as Head Start, WIC, home weatherization, affordable housing, entrepreneurial training, and emergency crisis intervention.

NYS Office of Alcoholism & Substance Abuse Services

Booth Number: 23

1450 Western Avenue
Albany, NY 12203
Tracy L. Shafir
518-485-1768
tracyshafir@oasas.state.ny.us

The New York State Office of Alcoholism and Substance Abuse Services oversees the nation's largest addiction services system, which includes 1,550 prevention and treatment providers who serve 110,000 New Yorkers on any given day. It is the OASAS mission to improve the lives of all New Yorkers by leading a premier system of addiction services for prevention, treatment, recovery. For more information, visit the OASAS website at <http://www.oasas.state.ny.us/>.

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NYS Office of Children & Family Services

Booth Number: 8

Capital View Office Park
52 Washington Street
Rensselaer, New York 12144
518-473-7793
info@ocfs.state.ny.us
www.ocfs.state.ny.us

The mission of the New York State Office of Children and Family Services (OCFS) is to serve New York's public by promoting the well-being and safety of our children, families, and communities.

OCFS has numerous responsibilities related to the following areas: preventive services for children and families; domestic violence services; family support programs; foster care, adoption and adoption assistance; child protective services, including operating the Statewide Central Register of Child Abuse and Maltreatment; services for pregnant adolescents; child care services; juvenile justice services; preventive/protective programs for vulnerable adults; and services to the blind and visually handicapped. OCFS also coordinates state government responses to the needs of Native Americans.

In the area of juvenile justice, the agency is responsible for the administration and management of specialized programs for juvenile delinquents and juvenile offenders. OCFS operates residential facilities for youth placed in its custody by the family and criminal courts.

NYS Office of Children & Family Services - Information Technology Division

Booth Number: 9

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Albany, NY 12207
Joel Schensul
518-486-6388
Joel.schensul@ocfs.state.ny.us
www.ocfs.state.ny.us

The New York State Office of Children and Family Services (OCFS) Division of Information Technology (IT) provides support to the agency in the development, maintenance, implementation, and operation of numerous computer application systems. IT helps OCFS program management achieve their identified objectives by providing users with training, technical assistance, and quality assurance for each system implemented. Local social services districts, youth bureaus, and voluntary agency service providers benefit from the growing technology and exchange of information made possible by these systems. At present, there are more than 95 applications in use and over a dozen applications in various stages of development. IT also works in concert with the OCFS Data Warehouse (a data repository for child welfare data) to assist users in local districts and voluntary agencies in strategic planning, trend analysis, and management activities.

NYS Office of Temporary & Disability Assistance

Booth Number: 42

40 North Pearl Street, 16th Floor
Albany, NY 12243
Daria Albini

518-474-7718

daria.albini@otda.state.ny.us
www.otda.state.ny.us

The Office of Temporary and Disability Assistance (OTDA) is responsible for supervising programs that provide assistance and support to eligible families and individuals.

OTDA's functions include: Providing temporary cash assistance; providing assistance in paying for food; providing heating assistance; overseeing New York State's child support enforcement program; determining certain aspects of eligibility for Social Security Disability benefits; supervising homeless housing and services programs; and providing assistance to certain immigrant populations.

Oracle

Booth Number: 19

Courtney Sargent, Application Sales Manager
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Courtney.sargent@oracle.com
Ray Panetta, Technology Sales Representative
518-369-8935
Ray.panetta@oracle.com

Oracle is the world's largest enterprise software company, providing public welfare agencies with highly flexible technology solutions based on proven industry standards. Oracle Human Services Case Management Solutions can augment or replace legacy case management solutions, simplifying complex implementations and shortening project timelines. Oracle provides leading solutions for managing agency finances and personnel, business intelligence and performance reporting, data warehousing, document management, application and data security.

The Research Foundation of SUNY Professional Development Program

Booth Number: 15

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Albany, NY 12222
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The Professional Development Program of Rockefeller College UAlbany has been a leader for 32 years in continuing professional education in bringing the resources of the university to government agencies and affiliated organizations to develop their workforce goals through education, training, research, and evaluation. In July 2007, PDP assumed responsibility for SUNY's Training Strategies and Technical Advisory Groups thereby expanding and enhancing its available services. PDP continues to promote a rich and diverse portfolio of traditional and non-traditional programs which includes the application of state-of-the-art instructional technologies. The unique and just-in-time nature of PDP's products and services are valuable assets for any organization committed to keeping their workers educationally prepared for the challenges of today.

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Salient Corporation

Booth Number: 5

Susan Lepler, MSW, MPA

Principal Advisor Public Sector

Salient Corporation

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slepler@salient.com

Salient Corporation is assisting counties and their health and human service departments across New York State to improve the quality and cost efficiency of services. Ask any of our clients – “What makes Salient’s performance management solutions different?” – and they’ll tell you that it is the speed and simplicity that enables non-technical people – commissioners, managers, supervisors, and line workers – to utilize their own data to improve performance in never-before-possible ways. We give them easy to use tools to see instantly where to focus their efforts to achieve the best possible outcomes. We have proven solutions in Medicaid and Welfare-to-Work and can rapidly respond to emerging needs within any public sector department or program. Salient is a New York State company with a worldwide presence, maximizing performance in business and government for more than 280 clients in 60 countries.

SOURCECORP

Booth Number: 30

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Albany, NY 12210

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Thomson Healthcare

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Thomson Healthcare is the leading provider of decision support solutions that help organizations across the healthcare industry improve clinical and business performance. Thomson Healthcare products and services help clinicians, hospitals, employers, health plans, government agencies, and pharmaceutical companies understand healthcare markets, access medical and drug information, manage costs, and improve the quality of healthcare.

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Tier Technologies, Inc.

Booth Number: 38

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Reston, VA 20191

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Tier provides paper and e-payment processing solutions to 3,200 federal, state, and local government clients to help them pay child support, bills, and income taxes. Tier’s Government Business Processing Outsourcing (GBPO) solutions provide Child Support Agencies with collection, disbursement, and reconciliation of payments and we offer full service call centers. Kids 1st® is a remittance imaging system that scans incoming checks and captures data used for account tracking. TierTrac® is a communications tracking system that manages customer correspondence and provides outbound dialing for early intervention services. FIDM is a secure web-based technology tool that matches the names of non-custodial parents to their accounts. We also provide outreach capabilities to bring stakeholders such as financial institutions on board the FIDM programs.

Exhibitors & Sponsors

Unisys Corporation

Booths Number: 20&21

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www.unisis.com

Unisys is a worldwide information technology services and solutions company. With expertise in consulting, systems integration, outsourcing, infrastructure and server technology, our people are unified in their commitment to help our clients, in more than 100 countries, quickly and efficiently achieve secure business operations

Unisys provides information services, hardware, and software to more than 900 local governments and to all 50 states as well as the federal government. We specialize in the development and implementation of enterprise wide, mission-critical information technology systems and provide our clients with the highly skilled teams of information systems and management professionals required for success. Unisys has a proven track record for successfully delivering projects. These projects span the range of state and local government programs.

At the State of New York, Unisys has been successfully providing services and technology in support of the various state and local government initiatives continuously for over 25 years.

The Whitney Academy

Booth Number: 32

PO Box 619

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Richard Mancini, M.Ed., Director of Admissions

508-763-3737 x223

rmancini@whitneyacademy.org

www.whitneyacademy.org

Whitney Academy is a unique, year-round residential treat-

ment center accredited by the Joint Commission. We are nationally recognized for specializing in the treatment of dually diagnosed (cognitively delayed / psychiatrically disordered) young men, ages 10-22, who present with a spectrum of sexualized behavior problems. At Whitney there is a focus on trauma, attachment and self-regulation with our students and we utilize a host of experiential techniques and approaches designed to effect change in boys with significant processing and regulation issues. All aspects of Whitney life reflect the Academy's care, compassion and respect for its students as individuals, from beautiful and comfortable community residences to comprehensive clinical, medical and educational services.

Youth Advocate Programs, Inc.

Booth Number: 22

PO Box 950

Harrisburg, PA. 17108

Stephanie Hart

518-651-4297

Youth Advocate Programs, Inc. (YAP) has provided a unique system of care to 10,000 youth and families per year on average for the past thirty-two years. Using a strength-based program design strategy, YAP "wraps" comprehensive individualized services and support networks "around" young people and their families rather than forcing them to enroll in pre-determined inflexible treatment programs. We provide community based services to youth and families referred from juvenile probation, child and family services, and mental health departments throughout the counties, states and countries we serve.

The agency has more than 2,400 employees in 15 different states with international replication of the model in England, Ireland, Hawaii, Scotland, and Sierra Leone. The organization's mission is to provide individuals who are, have been or may be subject to compulsory care with the opportunity to develop, contribute and be valued as assets so that communities have safe, proven effective and economical alternatives to institutional placement.

The New York Public Welfare Association

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Speakers

A

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Robert Allers

Commissioner
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Philip DeVol

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Jeffrey Dinardo

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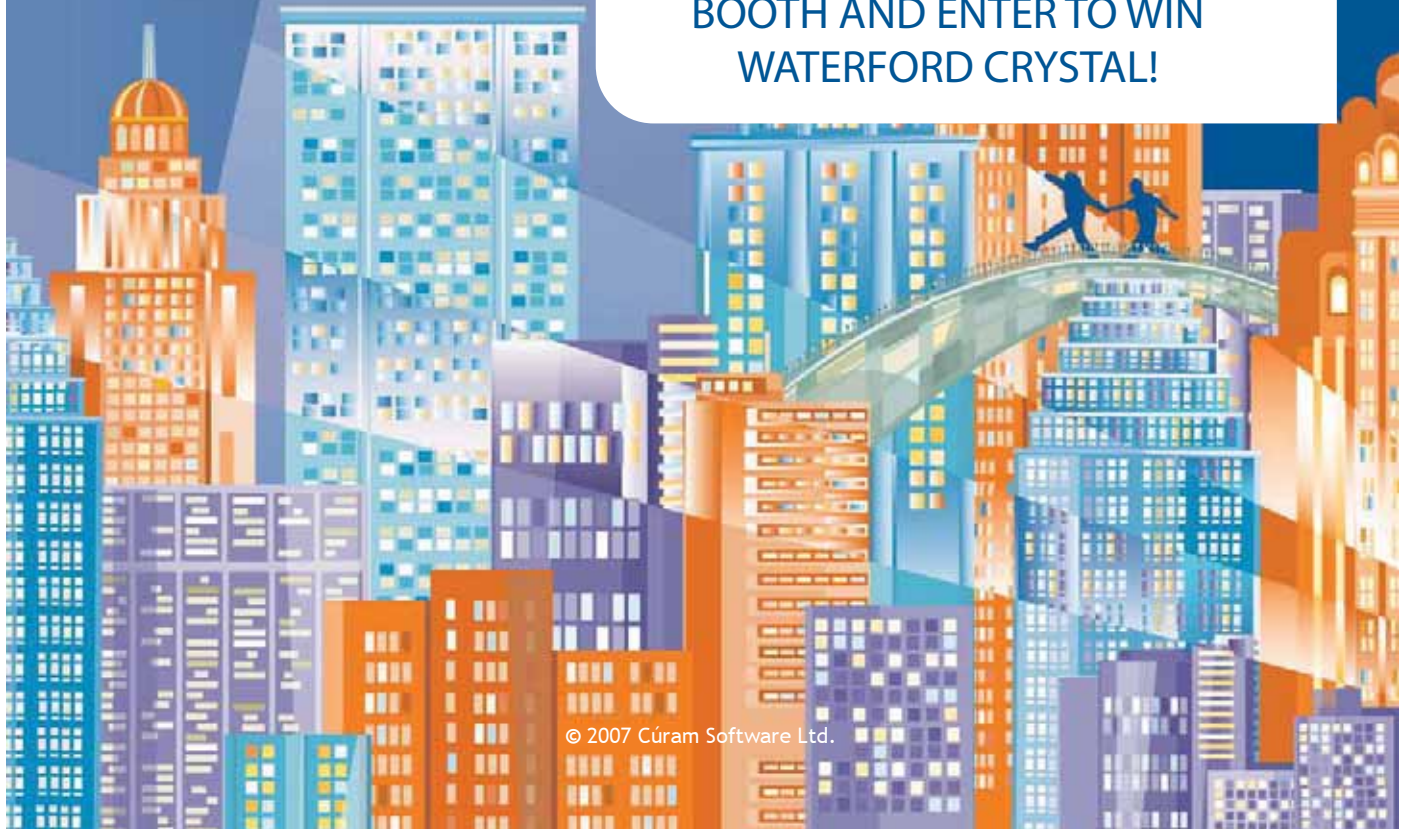


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