

New York Public Welfare Association

142nd Annual Winter Conference

February 1-4, 2011 • The Albany Marriott Hotel

Call for Presentations...

Please submit your proposal to info@nypwa.org by October 18, 2010.

Igniting Higher Performance & Productivity

Social services offices are leaner operations today, and the demands on the workforce are heating up. The public insists on high quality programs and excellent customer service. It's all about performance and productivity, and the stakes are high. Caseloads are rising in public assistance, food stamps, Medicaid, and adult and child protective services. Everyone has to be a top performer in a time of severe economic constraints. The stress is rising to fever pitch. What can be done?

Local departments of social services are fueling high performance and productivity. Collectively, they are managing generational workforce issues and succession planning in an environment of civil service rules, union-management contracts, budget cuts, retirements, and the streamlining of county government. Community agencies that provide preventive services, employment programs, and other assistance through contracts with local social services districts are also facing high demands.

The NYPWA Conference provides an opportunity to learn strategies for improving performance and productivity within the cauldron of burning issues that confront the world of social services each day.

Workforce Management

- Generational Issues
- Succession Planning
- Reorganizing Work Units
- Policy Development

Promising Technologies

- Task Based Management
- Online Access
- Social Networking Tools
- Automated Interviewing

Cultivating Staff

- Integrated Workgroups
- Job Shadowing
- Critical Thinking
- Goal Setting

Community Services

- Contract Management
- Performance Goals
- Rethinking FC Rates
- Services Outcomes

Funding Survival

- Executive Budget 2011-12
- Child Welfare Reauthorization
- Ripple Effect of MA Takeover
- Administrative Funding

Medicaid Changes

- Medicaid Takeover
- Long Term Care
- Enrollment Center
- Transportation

Legal Strategies

- A Dozen Ethics Issues
- New Caselaw
- Evidentiary Issues
- Revisiting Drug Courts

Best Practices

- Temporary Assistance / FS
- Child Support
- Adult & Children Services
- Medicaid

Presenter Incentive:

Local districts that develop and present a conference session will receive one free full registration.

Proposals will be selected by the conference committee based on quality and level of interest in the topic. For more information, please contact Beth Keitel, NYPWA Conference Coordinator, at 518-465-9305 or info@nypwa.org.

New York Public Welfare Association

Proposal for 2011 Winter Conference Workshop - Deadline October 18, 2010

Contact Person Name & Title: _____

Organization: _____

Address: _____

Email: _____ Phone: _____ Fax: _____

Suggested Title

Topic Description (3-4 sentences). The NYPWA staff will edit titles and descriptions of accepted proposals, as needed, for inclusion in the conference brochure.

Also, attached is a Summary of the Presentation for review by the selection committee.

All Presenters (names, title, agency, address, phone, email address)

Type & Length of Presentation (please check all that apply)

- | | | |
|---|--|---|
| <input type="checkbox"/> Single Presenter | <input type="checkbox"/> Panel Presentation | <input type="checkbox"/> Interactive Roundtable |
| <input type="checkbox"/> Prefer 60 Minute Session | <input type="checkbox"/> Prefer 75 Minute Session | <input type="checkbox"/> Prefer 90 Minute Session |
| <input type="checkbox"/> CLE Legal Session | <input type="checkbox"/> Other (please describe) _____ | |

Local DSS Commissioner Approval (required for any local DSS staff to present)

- Approval received Request for approval is pending No LDSS staff presenting (N/A)

Equipment Needed

- Flip Chart Screen Internet Access (presenter will be responsible for costs)
 I will bring laptop and LCD projector for PowerPoint (NYPWA does NOT supply)

Program Area (please check all that apply)

- | | | | |
|--|---|--------------------------------------|-----------------------------------|
| <input type="checkbox"/> Adult Services | <input type="checkbox"/> Day Care | <input type="checkbox"/> Food Stamps | <input type="checkbox"/> Medicaid |
| <input type="checkbox"/> Child Support | <input type="checkbox"/> Employment | <input type="checkbox"/> HEAP | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Children's Services | <input type="checkbox"/> Financial Assistance | <input type="checkbox"/> Housing | _____ |

Administrative Area (please check all that apply)

- | | | | |
|---------------------------------|---|---|-------------------------------------|
| <input type="checkbox"/> Fiscal | <input type="checkbox"/> Management/Personnel | <input type="checkbox"/> Staff Development | <input type="checkbox"/> Technology |
| <input type="checkbox"/> Legal | <input type="checkbox"/> Performance Outcomes | <input type="checkbox"/> Deputy Commissioners' Leadership Network | |

Please submit your proposal to info@nypwa.org or fax to 518-465-5633 by October 18, 2010.
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