

**New York Public Welfare Association
153rd Annual Summer Conference**

***Showcasing
Social
Services***

**Preliminary Brochure
July 17-20, 2022
The Saratoga Hilton Hotel**

NYPWA's 153rd Annual Summer Conference

July 17-20, 2022 • The Saratoga Hilton Hotel • Saratoga Springs, New York

Opening Address



Reaching the Heart

Tom Varano loves challenging and motivating audiences with personal stories and life-lessons that offer hope and encouragement. He paints real-life examples of strength, courage, and perseverance that are choreographed to powerful music that draws the audience into what is being created. His performance will take you through an amazing journey of excitement, suspense, motivation, and surprise as you enter an arena of inspiration and creativity. Tom Varano presented at a prior virtual conference and is coming back with an all new presentation so that you can fully share in the live experience. Painting allows him the opportunity to show how important it is to be yourself, be creative, follow your dreams, have faith, and take chances. You never know what you might discover. Whatever your passion, do it with all of your heart.

NYPWA President, Commissioner Eileen Tiberio, Invites You to Our Summer Conference

"Join your colleagues in Saratoga for the summer conference. Come hear what new things others have been up to and get to know the new faces. Experience the power of in-person conversations again."

NYPWA Conference Liaison/Commissioner Michael McMahon

"Our conferences are vibrant events that recharge, energize, and inspire attendees! Make plans to attend and meet new people, share ideas, and be refreshed. We have an irresistible starting line-up of presentations by local commissioners and staff that are not to be missed."

**Attorneys' Can Earn Up To 10.5 CLEs
See Page 14**

**Take Advantage of Our Group Discount
for LDSS – 6th Registrant Is Free!**

Sunday ■ July 17

3:00 PM - 6:00 PM

Exhibit Setup and Registration

4:30 PM - 6:00 PM

Conference Registration

6:00 PM

Dinner on Your Own

Monday ■ July 18

7:30 AM - 8:45 AM

Breakfast Buffet

8:00 AM - 5:00 PM

Conference Registration

9:00 AM - 5:00 PM

Exhibit Area Open

9:00 AM- 10:30 AM

Concurrent Sessions

NYPWA Board of Directors' Meeting

APS Involuntary Interventions

(1.5 CLEs, 75 minutes)

This presentation will include a review of APS statutes and regulations, with a brief overview of the Prevalence and Cost of Financial Exploitation Studies. It will also include a discussion on how and when DSS attorneys involve themselves in involuntary interventions (i.e., Access orders, STIPSOs, POA special proceedings, and guardianships)—as well as involuntary interventions deriving from EMDTs and OPWDD cases.

Presenter:

Morgan R. Thurston, Esq., Assistant Welfare Attorney, Onondaga County Department of Law

A Fresh Way of Thinking

This interactive session will demonstrate proven frameworks and strategies geared toward fostering creative thinking and problem-solving skills.

Presenter:

Diane Roesch, Solutions Consultant, RV Rhodes Inc.

Expanding Access to Child Care (75 Minutes)

This interactive session will be co-presented by OCFS and Local Department of Social Services (LDSS) staff. OCFS will provide an overview of the childcare elements included in the enacted budget and other program initiatives—including how OCFS can effectively support districts in implementing these changes to the Child Care Assistance Program (CCAP). OCFS will highlight how collaboration with local districts is shaping the system. LDSS staff will share their successes and challenges encountered as part of local efforts to expand access to childcare.

Presenters:

Merideth Infantino, Director, Bureau of Child Care Assistance, OCFS

Sonoma Pelton, Child Care Assistance Program Manager, OCFS

Nora Yates, Associate Commissioner, OCFS

Denise Read, Deputy Commissioner, Monroe County DSS

Sabrina Jaar Marzouka, Commissioner, Dutchess County DCFS

Paul Brady, Commissioner, Schenectady County DSS

Effective Child Support Administration (Attendance is Limited to LDSS Child Support Coordinator Staff)

Please join your colleagues in addressing what's happening in your district and beyond. This is an opportunity for meaningful dialogue on the issues that matter most to you concerning the local administration of child support.

Presenters:

Maria Restivo, Child Support Enforcement Coordinator, Ulster County DSS

Susanne Recktenwald, Child Support Enforcement Coordinator, Steuben County DSS

Raising the Lower Age of Juvenile Delinquency

Presenters will review the 'Raise the Lower Age of Juvenile Delinquency' legislation that takes effect 12/29/22. OCFS will review the statutory requirements for local districts including planning and delivery of services. The session also includes an opportunity to hear about implementation plans at the local district level and collaboration at the state level.

Presenters:

Lynn Tubbs, Director of Cross Systems Supports, OCFS

Karen Sessions, Supervisor of Cross Systems Supports, OCFS

TBD, Local Department of Social Services partners

10:30 AM

• **Coffee Break** • **Sponsored by
Conduent**

11:00 AM - 12:15 PM

Welcome & Opening Address

12:30 PM - 1:15 PM

Luncheon

1:30 PM - 3:00 PM

**State & Local Commissioners' Dialogue
(This Meeting is Limited to State and
Local Commissioners)**

Commissioners of OTDA and OCFS, and their executive deputies, are invited to discuss current issues facing social services with local DSS commissioners. The session will begin with topics from local commissioners, followed by time for state commissioners to raise additional issues.

Chaired by: **Eileen Tiberio**, NYPWA President

1:30 PM - 3:00 PM

Concurrent Sessions

Updates on Family Court & Evidence

(1.5 CLEs, 75 minutes)

This session will review relevant court decisions involving evidentiary issues in child protective cases.

Presenters:

Vineet Chawla, Esq., Senior Team Leader & Legal Trainer, NYC ACS

Marlee Galvez, Esq., Legal Trainer, NYC ACS

Long Term Care Update

DOH will present updates on activities in the long-term care arena—focusing on services, such as personal care and consumer directed services.

Presenters:

Susan Montgomery, Director, Division of Long-Term Care, DOH, OHIP

Cherlyn B. Fay, Director, Long Term Care Section, Division of Long Term Care, DOH, OHIP

NYC Child Support Electronic Case Folder System

(75 Minutes)

The NYC Human Resources Administration designed the Electronic Case Folder System (ECFS) to store all legal documents needed for child support court cases, allowing them to track the movement of these documents from intake to processing to court preparation by agency attorneys. The system, which will be implemented in Fall 2022, will facilitate the timely filing of cases with the Court, reduce the potential loss of paper documents, and reduce delays due to transporting paper files.

Presenter:

Elizabeth Kumar, Deputy Commissioner for the Office of Child Support Services, NYC HRA

Innovations In SNAP

(60 Minutes)

In recent years NYC DSS/HRA invested in powerful tools such as Access HRA and SNAP On-Demand Telephone Interviews to enhance the client experience. The Agency made simultaneous investments to improve the staff user experience in

systems used to maintain applicant and client relationships. The result was removing cases from individual SNAP Center siloes so that case actions could occur by the next available worker—ensuring that fluctuations in SNAP center caseloads, and other factors, do not disadvantage clients. Another benefit is that SNAP-only clients can receive customer care and support at any HRA SNAP Center. This workshop will explore these technological innovations and operational enhancements.

Presenter:

Gregorio Morales, Assistant Deputy Commissioner, SNAP Operations, Family Independence Administration, NYC DSS/HRA

Reducing Child Placements with START

This presentation focuses on the National Sobriety Treatment and Recovery Teams (START) Model, an evidence-based program (EBP) that has been shown to improve outcomes for families in the child welfare system due to parental substance use and child maltreatment. Attendees will receive an overview of the START Model, including discussion on implementation pathways, available funding sources, program evaluation design, and detailed review of current scientific evidence. Oswego County DSS will also participate on the panel since the county will be implementing START in 2022-23.

Presenters:

Tina Willauer, MPA, Program Director, National START Training and Technical Assistance Program, Children & Family Futures

Sara Finley, Director of Services, Oswego County DSS

Marti Babcock, Deputy Commissioner, Oswego County DSS

Bridges Out of Poverty Local District Best Practices

Many districts utilize the “train the trainer” Bridges Out of Poverty curriculum. During this presentation, panelists will discuss best practices for delivering this training to agency staff and community partners. In addition, there will be a review of LDSS poverty initiatives and implementation strategies—as well as a discussion on resources, peer support, communities of

practice and challenges.

Presenters:

Robin Coffey, Senior Training Coordinator, SUNY Buffalo State College, LEADS

Jennifer Coker-Wiggins, Staff Development Specialist, Westchester County DSS

Julie Franco, Staff Development Training Coordinator, Chautauqua County DHHS

Rich Holcomb, Deputy Commissioner, Clinton County DSS

3:30 PM

• **Coffee Break** • *Sponsored by Northwoods*

3:30 PM - 5:00 PM

Concurrent Sessions

Child Welfare Case Law

(1.5 CLEs, 90 minutes)

A review of child welfare case decisions issued between January and June 2022. Included will be cases related to FCA Article 10, TPRs, Fair Hearings, and others encountered in child welfare practice.

Presenter:

Mark E. Maves, Esq., Counsel to NYPWA

The World of a Fiscal Administrator (Part I)

(Attendance is Limited to LDSS Staff)

Whether you're a seasoned fiscal administrator or relatively new to the job, hearing from your peers on strategies they use to complete their work is essential for professional growth. During the first part of this LDSS-only session, a panel of local fiscal pros will discuss and generate conversations on best practices involving, but not limited to: monitoring allocations; making the best use of ceiling reports; staying on top of claiming deadlines; how to pull from claims; understanding schedules.

Presenters:

Rochelle Gray, Manager of Social Services Accounting, Ontario County DSS

Brian M. Napoleon, Director of Budget & Finance,

Dutchess County DCFS

Elizabeth Provenzano, Director of Finance, Ulster County DSS

NYC Child Support Youth Model

(75 Minutes)

NYC has been working to find alternative ways to better serve young adult parents connected to the child support program, many with very young children. Through the Youth Model, the HRA Office of Child Support Services strives to provide a better start for young parents when they first enter the child support program. Using a positive youth development approach, this model creates an intake process specifically targeted to better support young custodial and noncustodial parents through the child support process.

Presenter:

Elizabeth Kumar, Deputy Commissioner for the Office of Child Support Services, NYC HRA

Coaching to Improve Child Welfare Outcomes

(60 Minutes)

Fidelity monitoring refers to a system of measuring and analyzing how a program is implemented and achieves desired outcomes. This panel discussion will focus on moving away from simple replication to program innovation. Inventive strategies for measuring quality and using these measures to achieve successful program outcomes through coaching will be shared.

Presenters:

Catie Gavin, Deputy Assistant Commissioner, Erie County DSS

Christa Foschio-Bebak, Director of Quality Improvement & Training, CCNY, Inc.

TANF Data Collaborative and Predictive Modeling

OTDA policy, program, and research staff have been engaged in the "TANF Data Collaborative" —a federal project with seven other states as a support in creating and using longitudinal data resources to better understand and serve families in poverty. OTDA and a group of local district staff have been collaborating on using this data to

answer the question: "How well can administrative data predict which TA clients are more likely to need assistance for two or more years?" Come find out about the model and its possible uses for OTDA and local districts. Feel free to share your ideas about predictive modeling applications in NYS.

Presenters:

Fang Cheng, Research Scientist, OTDA

Britany Orlebeke, Research Scientist, OTDA

Stephanie Boshart, Director, Employment & Advancement Services, OTDA

Bill Koncelik, Bureau Chief, TA & SNAP Employment Policy, OTDA

TBD, Member of NYS Local District Predictive Model Expert Working Group

Pivotal Conversations Among Local Commissioners

(Attendance is Restricted to LDSS Commissioners ONLY)

This session is designed by and for local commissioners who wish to explore how others are tackling current challenges by moving forward with bold new strategies. Each topic will be led by a different commissioner.

Reimagine Workforce Recruitment

As recruitment and retention continue to challenge local department of social services, the Workforce Recruitment and Retention Workgroup focused its efforts on broadening and diversifying the applicant pool by re-imagining the caseworker exam, finalizing the media toolkit, and working with the Social Work Education Consortium (SWEC) to provide current caseworkers opportunities to earn their BSW or MSW.

Presenters:

Lisa Gharthey Ogundimu, Esq., Deputy Commissioner, CWCS, OCFS

John Craig, PIO, OCFS

Maria Kenneally, NYS Department of Civil Service

John Quinan, NYS Department of Civil Service

Dr. Mary McCarthy, School of Social Welfare, University at Albany

Jennifer Maurici, LMSW, Special Assistant to the Deputy Commissioner, CWCS, OCFS

5:30 PM - 6:30 PM

Commissioners' Reception

(LDSS Commissioners Only)

Saratoga Dine-Around

If you purchase a hotel and meal package or an individual ticket for Monday night dinner, you will receive a \$35 dinner voucher. Please come to the NYPWA registration table for information on using your Dine-Around voucher at participating local restaurants on Monday evening.

Tuesday ■ July 19

7:30 AM - 8:45 AM

Breakfast Buffet

8:00 AM - 5:00 PM

Conference Registration

9:00 AM - 5:00 PM

Exhibit Area Open

9:00 AM- 10:30 AM

Concurrent Sessions

Changes to Administrative Appeals and SCR Reform

(1.5 CLEs, 90 minutes)

This presentation covers the complex changes to the process for administrative appeals challenging findings of child abuse and/or maltreatment that resulted from the enactment of SCR reform—as well as addressing common legal questions, providing an implementation update, and discussing implementation challenges and compliance strategies since the legislation took effect January 2022.

Presenters:

Cassandra Kelleher-Donnaruma, Esq., Senior Director, Division of Child Welfare and Community Services (CWCS), OCFS

Kelleena Richards, Esq., Senior Attorney, ICAPP, CWCS, OCFS; **Lisa Gharthey Ogundimu, Esq.**, Deputy Commissioner, CWCS, OCFS

Lisa Gharthey Ogundimu, Esq., Deputy Commissioner, CWCS, OCFS

Steve Connolly, Esq., Director and Chief Administrative Law Judge, Bureau of Special Fair Hearings, Division of Legal Affairs, OCFS

Medicaid Eligibility Update

Representatives from DOH's Division of Eligibility and Marketplace Integration (DEMI) will provide updates on NYS budget changes, disability reviews, and the unwind of Medicaid easements under the COVID-19 public health emergency.

Presenters:

Lisa Sbrana, Director, DEMI, DOH, OHIP

Kathleen Johnson, Director, DEMI, Marketplace Medicaid Eligibility, Integrity & Third Party Coverage, DOH

Mary Frances Carr, Director, DEMI, Bureau of Long Term Care/SSI-Related Populations, DOH

Anne Marie Massaro, Director, DEMI, Bureau of Consumer Relations & Local District Support, & Upstate Eligibility Systems, DOH

Maryann Lashombe, Director, DEMI, Medical Evidence Gathering Unit, DOH

Diane Farrell, Director, DEMI, Program Review and Division Support, DOH

Marguerite Montysko, Director, DEMI, Bureau of External Audit, DOH

Karen Burek, DEMI, Bureau of Program Review, DOH

OCFS Funding: What's in? What's out? What's new?

This session will provide an overview OCFS funding streams -- both federal and state -- that are available for reimbursement by local departments of social services. OCFS will also discuss notable changes included in the FY 2023 Enacted Budget, as well as emerging policies and insights for local fiscal administrators.

Presenters:

Bryan Bagstad, Director, Bureau of Budget Management, OCFS

Shonna Clinton, Local Assistance Manager, OCFS

Crisis Planning, Response & Delivery of Services

(75 Minutes)

Emergencies, by their very nature, are difficult to prepare for, but the efficient delivery of social

services and community support is never more essential than in moments of widespread crisis. This presentation will explain key concepts of crisis planning, response, and delivery of services at the local level through learned and lived experiences ranging from mass shootings to the COVID-19 pandemic.

Presenters:

John Liddle, Commissioner, Sullivan County DHHS/DSS

Laura Quigley, Commissioner, Division of Community Resources, Workforce Development Board of Sullivan, Inc.

Fair Futures: Advancing Outcomes for Children in Foster Care

NYC launched the Fair Futures initiative in 2019, a first of its kind partnership among the ACS, 26 foster care agencies, several foundations, and other partners to advance education, employment, and housing outcomes among youth in foster care. The initiative has provided thousands of young people ages 11-21 with coaching and tutoring, as well as specialized support with succeeding in school, exploring careers, planning for life beyond high school, and connecting to affordable housing. This presentation will examine the first three years of Fair Futures implementation from an ACS perspective—discussing key challenges, lessons learned, and plans for the future.

Presenters:

Sonia Gonzalez, Executive Director, NYC ACS

Kenia Maldonado, Executive Director, NYC ACS

Yurij Pawluk, Associate Commissioner, NYC ACS

Raymond Singleton, Assistant Commissioner, NYC ACS

Christopher Tan, Assistant Commissioner, NYC ACS

Child Support Program Updates Part I

Come hear the latest program developments including federal and State level updates; mid-year performance overview; recently issued and in development policy guidance impacting districts; recently released and in development training opportunities; and Program Operations and Fiscal Operations updates.

Presenters:

Eileen Stack, Assistant Deputy Commissioner & Director, OTDA/CSS
Monique Rabideau, Assistant Director, OTDA/CSS
Susanne Dolin, Assistant Director, OTDA/CSS
Aimee Furdyna, Senior Attorney, OTDA/CSS
Karen Sicurelli, Bureau Chief - Data Management, OTDA/CSS
Lisa Schroeder, Bureau Chief - Fiscal Operations, OTDA/CSS

Behavioral Interventions to Advance Self-Sufficiency

In 2018 and 2019, Monroe County DHS, with assistance from OTDA, participated in a federal research project with MDRC to study behavioral interventions in increasing client attendance/participation in employment requirements. The pandemic has delayed the release of the results, but preliminary data suggests positive outcomes. We will share the process of participating in a federal research project, lessons on developing interventions and how we are using behavioral science in other areas within the Financial Assistance Division.

Presenters:
Denise Read, Deputy Commissioner, Monroe County DHS
Elizabeth O'Brien, Employment Coordinator, Monroe County DHS
Rebecca Schwartz, Research Associate, MDRC
Nancy Forgue, Site Coordinator, MDRC Contractor

10:30 AM

• **Coffee Break** • *Sponsored by*
KinderSystems

11:00 AM - 12:15 PM

Concurrent Sessions

Overcoming Evidentiary Challenges in Domestic Violence

(1.5 CLEs [.5 CLE in Ethics & Professionalism], 75 minutes)

An examination of recent cases of Domestic Violence (DV)/Intimate Partner Violence (IPV) as well as tips and ethical considerations in calling a

survivor of DV/IPV as a witness. Topics to include DV legal cases, updates, evidence, and ethical witness preparation.

Presenters:
Jennifer Sadaka, Esq., Legal Trainer, NYC ACS
Iman Akbar, Esq., Legal Trainer, NYC ACS

Modify 2 Modify: How We Twisted Our Internal Process to Implement the E-Mods (60 Minutes)

This presentation is a step by step breakdown of how the Dutchess County Medicaid Department processes the Environmental Modification's for the 1915c Consolidated Children's Waiver Program. This workshop will feature strategies on how we wove together DOH & county requirements. We are encouraging a highly interactive discussion between the participants to highlight success stories from their experiences.

Presenters:
Christine Nastasi, Social Welfare Manager II, Dutchess County DCFS
Jade Sprauer, Social Welfare Worker II, Dutchess County DCFS

Hot Topics for State & Local Fiscal Administrators

Join local fiscal administrators and state staff from OCFS, OTDA and DOH in a discussion of fiscal issues directly affecting social services districts.

Presenters:
Bryan Bagstad, Director, Bureau of Budget Management, OCFS
Mala Boolchandani, Director, Bureau of Financial Operations, OCFS
Mary Bucca, Assistant Director, Bureau of Financial Services, OTDA
Anil Thomas, Principal Accountant, DOH

Effective Strategies for Local Commissioners & Deputy Commissioners (Session Restricted to LDSS Commissioners and Deputy Commissioners)

Successfully communicating the work of social services with local elected officials, county managers, department heads, other agencies, and community partners is essential to the role of the commissioner. This workshop is for commissioners

exploring this role, as well as deputy commissioners designated to step into this role when needed. Useful tips and techniques will be discussed.

Presenters:

John Liddle, Commissioner, Sullivan County DHHS/DSS

Michael McMahon, Commissioner, Montgomery County DSS

Thomas Lippie, Deputy Commissioner, Montgomery County DSS

Maximizing Family Team Decision Making

The Family Team Decision Making (FTDM) model is a departure from traditional child welfare practice to a more family-inclusive approach. This presentation seeks to encourage the integration of FTDM as a collaborative approach that affords everyone at the table an opportunity to address safety concerns and create a unified plan. Westchester DSS will provide an overview of the model, discuss how it was integrated, the pros and cons of the process, and parental experiences with FTDM.

Presenters:

Michelle Bethencourt-Garcia, Child Welfare Manager I, Westchester County DSS

Dawn LiGregni, FTDM Facilitator

TBD, Guest Parent

Child Support Program Updates Part II

Session will provide updates on system enhancements and releases; DataMart; Fiscal Operations; Integrated Eligibility System (IES); and other matters related to Contract Administration and the State Disbursement Unit.

Presenters:

Eileen Stack, Assistant Deputy Commissioner & Director, OTDA/CSS

Monique Rabideau, Assistant Director, OTDA/CSS

Susanne Dolin, Assistant Director, OTDA/CSS

Shannon Smith, Bureau Chief - Integrated Eligibility Systems (IES), OTDA/CSS

Jennifer Pekins, Bureau Chief - Systems Operations and Development, OTDA/CSS

Karen Sicurelli, Bureau Chief - Data Management, OTDA/CSS

Elizabeth McGeough Gamache, Bureau Chief - Program Operations and Contract Administration,

OTDA/CSS

Jennifer Sherry, Bureau Chief - State Disbursement Unit, OTDA/CSS

2Gen Onondaga - A New Approach to Public Benefits and Overcoming Poverty

Onondaga County DSS-ES is launching a new poverty reduction pilot program to provide intensive case management for young families receiving temporary assistance. It will take a two-generation approach to interrupt the cycle of poverty for parents and children in the same household. The program will focus on five areas of family well-being as defined by the Aspen Institute and will also incorporate EMPATH's framework and engagement of mobility mentoring. The County will also provide support to lessen the impact of the benefits cliff.

Presenters:

Jennifer Robinson, Deputy Commissioner TA, Onondaga County DSS/ES

Sarah Easterly, Program Coordinator, Onondaga County DSS/ES

Gabby Palozzola, Income Maintenance Specialist, Onondaga County DSS/ES

Sandra O'Connor, Case Manager, Onondaga County DSS/ES

Stephanie Fitzgibbon, Case Manager, Onondaga County DSS/ES

12:15 PM - 1:15 PM

Lunch

1:30 PM - 3:00 PM

Concurrent Sessions

Confidentiality Part I

(1.5 CLEs, 90 minutes)

This session will review all things confidential, including the debut of the Confidentiality Handbook (Version 2022.5) and a compendium of confidentiality questions and answers. We will cover topics in the Handbook—especially any changes in the new version, which will include an Appendix with the recently revised LGS-01 records retention schedule. Questions are highly encouraged!

Presenter:

Mark E. Maves, Esq., Counsel to the NYPWA

Recruitment & Retention Best Practices

LDSS are facing a staffing crisis that is leaving them struggling to hire and retain employees across all job titles. During this presentation, panelist will discuss: creative and innovative uses of technology in recruitment and hiring; job fairs and other employment related events; marketing and recruitment strategies; using focus groups, exit interviews and climate surveys to develop recruitment/retention interventions and improve morale. Come hear some new ideas and share a few of your own!

Presenters:

Marlene Reynolds, Staff Development Coordinator, Steuben & Schuyler County DSS

Jessica Hyde, Staff Development Coordinator, Jefferson County DSS

Tracy Merrick, Staff Development/Youth Bureau Supervisor, Franklin County DSS

Integrated Eligibility System

Program Update

(Vendors Are Prohibited From Participating in This Workshop)

(60 Minutes)

During this session attendees will learn about IES Program updates, including accomplishments to date and plans going forward.

Presenters:

Dana Rosenstreich, IES Program Director, ITS

Beth Bloodgood, Deputy Director, Program Management, ITS

Dennis Packard, Business Change Lead, ITS

Mark Israel, IPMO Lead, ITS

David Bach, EECM Program Manager, ITS

Kim Shaver, OCM Lead, ITS

Tim Milos, Data Management Lead, ITS

Interventions To Build Resiliency In Children Residing In Shelter

DHS Family Services has been piloting two generation interventions in partnership with universities and non-profits that raise the bar of services for our clients and develop social emotional learning and resiliency in children

residing in shelter. These interventions include the NYC Moms intervention, which is a stress reduction intervention for mothers residing in shelter, with outcomes that include second generation benefits; The Strong In Shelter intervention, which is a maternal depression intervention to help mothers be engaged and present for their children; and the Reading So Lit intervention, which develops social emotional learning and a love of reading in 5-8 year old children residing in shelter.

Presenter:

Doreen Howe, Deputy Commissioner, Family Services, NYC DHS

APS Enhanced Multidisciplinary Team

Enhanced Multidisciplinary Teams (E-MDTs) are a partnership among public and private organizations with the goal of working collaboratively to improve the process of protecting adult victims of abuse and financial exploitation, as well as improve the outcomes of complex elder abuse cases. Attendees will learn the role of EMDTs—especially in cases involving financial abuse; how to develop and maintain E-MDT; and how E-MDT administrators and coordinators can adapted to adverse circumstances to support organizations that serve elder abuse victims.

Presenters:

John Fella, Deputy Commissioner, Rockland County DSS

Ed Bergman, Adult & Long-Term Care Supervisor, Tompkins County DSS

Reimagining the Front Door of Child Welfare

(60 Minutes)

This session will offer information on Implicit Bias Reduction during intake—including internal SCR training for intake staff; intake screening protocols for parental drug/alcohol use; and the updated OCFS Mandated Reporter training. OCFS will also share strategies used to manage harassing callers, encourage anonymous callers to leave contact information, as well as information regarding the Collaborative Safety work at the SCR and with two regional Child Fatality Review Teams.

Presenters:

Kathryn Shelton, Associate Commissioner, OCFS
Kristin Gleeson, SCR Director, OCFS

Aligning Local Stakeholders to Collaborate on Multi-Systemic Issues

(60 Minutes)

Join in a discussion on the importance of establishing collaborative relationships with stakeholders. The discussion will include who to involve in discussions about situations involving multi-systemic issues; how to address complex case resolution without fully relying on other service systems and/or agencies—or feeling that there are no other viable solutions. The goal is to find yourself as part of the solution to these difficult challenges involving children and adults with complex needs.

Presenter:

Brian Hart, LCSW-R, Commissioner, Chemung County DSS & MH

3:00 PM

• **Coffee Break** • ***Sponsored by***
KPMG

4:30 PM - 5:30 PM

Staff Development Association Meeting ***(This Meeting is Restricted to Local Districts)***

Chairperson:

Kelly Eagan, President, SDANYS, and Cortland County SDC

Integrated Eligibility System Meeting ***(LDSS Workgroup Only)***

3:30 PM- 5:00 PM

Concurrent Sessions

Confidentiality Part II

(1.5 CLEs, 90 minutes)

This session will review all things confidential, including the debut of the Confidentiality Handbook (Version 2022.5) and a compendium of confidentiality questions and answers. We will

cover topics in the Handbook—especially any changes in the new version, which will include an Appendix with the recently revised LGS-01 records retention schedule. Questions are highly encouraged!

Presenter:

Mark E. Maves, Esq., Counsel to the NYPWA

The World of a Fiscal Administrator ***(Part II)***

(Attendance is Limited to LDSS Staff)

Whether you're a seasoned fiscal administrator or relatively new to the job, hearing from your peers on strategies they use to complete their work is essential for professional growth. During the second part of this LDSS-only session, a panel of local fiscal pros will discuss and generate conversations on best practices involving, but not limited to: the intricacies and options under FFFS; child welfare funding streams and choices.

Presenters:

Donald Horan, Deputy Commissioner—Finance, Allegany County DSS

Jessica L. Weinman, Jessica L. Weinman, Director of Administrative & Fiscal Services, Cattaraugus County DSS

Temporary Assistance & Employment Forum

(This Meeting is Limited to State & Local DSS)
(60 Minutes)

OTDA will participate in a roundtable discussion exclusively for Temporary Assistance and Employment Directors and their staff to discuss items identified by OTDA as agency priorities as well as topics for discussion identified by districts.

Presenters:

Alison Maura, Director of Temporary Assistance, OTDA

Stephanie Boshart, Director, Employment & Advancement Programs, OTDA

Bill Koncelik, Bureau Chief, TA & SNAP Employment Policy, OTDA

Before the Call: Strategies to Support Families

The goal of New York State's system

transformation is to push services further upstream to support families. Specifically, we are looking to reduce child removals, lower foster care numbers, and prevent repeated family CPS contacts. This presentation will highlight three innovative strategies (Guaranteed Income, CarePortal, and Mobile Response Units) which will help move the state from a ‘child welfare system’ to a ‘child and family well-being system’.

Presenters:

Gail Geohagen-Pratt, Associate Commissioner, Division of Child Welfare & Community Services (CWCS), OCFS

Jennifer Maurici, Special Assistant to the Deputy Commissioner, CWCS, OCFS

Amanda Darling, Buffalo Regional Office Director, OCFS

Thalia Wright, Commissioner, Monroe County DHS

Counseling for Employee Performance (60 Minutes)

Employee performance issues can be a drain on any team. What's the most effective way to address a performance issue while maintaining your own sanity? Come engage in a discussion about what works and how to set yourself up for success.

Presenter:

Eileen Tiberio, Commissioner, Ontario County DSS

6:00 PM - 7:00 PM

• **Cocktail Reception** • *Sponsored by The Saratoga Hilton*

Wednesday ■ July 20

7:00 PM - 9:00 PM

Buffet Dinner

7:30 AM - 8:45 AM

Breakfast Buffet

8:00 AM - 11:00 AM

Conference Registration

LDSS Commissioners' Meetings

Presiding:

Eileen Tiberio, NYPWA President

7:30 AM - 8:30 AM

Commissioners Only Networking Breakfast

8:30 AM - 10:00 AM

Commissioners' Meeting & Policy Discussion

President Eileen Tiberio will facilitate a discussion on issues that arose during the conference and other compelling topics of interest to local commissioners.

10:00 AM - 10:45 AM

Meeting with Acting State Medicaid Director

10:45 AM - 11:00 AM

Wrap-up and Next steps

AM

• **Coffee Break** •

9:00 AM - 10:30 AM

LDSS Attorneys' Meeting

(This Meeting is Restricted to Local Districts Only)

LDSS counsel are invited to discuss any bills from the 2022 Legislation session that might impact Family Court or other LDSS legal practice. Included in the discussion will be legislation related to the qualifications for court ordered forensic evaluators, and a bill related to the rights of non-marital parents in adoption, surrender, and TPR proceedings. Please feel free to submit in advance any other suggestions for the discussion. Meetings at future conferences may include state counsel depending on issues that are brought forward.

Facilitator:

Mark E. Maves, Esq., Counsel to the NYPWA

Deputy Commissioners' Leadership Network Meeting

(Attendance is Limited to LDSS Administrators)

Deputy Commissioners and other upper-level administrators will address issues that arose during the conference, local experiences, new challenges, and other topics of interest.

Facilitated by Steering Committee:

Theresa Giovannello, Deputy Commissioner, Dutchess County DCFS

Monica Brown, Deputy Commissioner, Onondaga County DSS/ES

Rich Holcomb, Deputy Commissioners, Clinton County DSS

Irene Kurlander, Deputy Commissioner, Orange County DSS

LDSS Fiscal Policy Dialogue

(Attendance is Limited to LDSS Staff)

Fiscal administrators will convene to discuss a wide range of fiscal issues. Discussion leaders will share strategies that help put districts in a stronger fiscal position.

Facilitators:

John Befus, First Deputy Commissioner, Westchester County DSS

Ken Knappe, Executive Assistant for Finance & Administration, Suffolk County DSS

Michael Moiseyev, Deputy Commissioner, NYC-ACS

State and Local Child Support Meeting

(Attendance is limited to OTDA & LDSS Child Support Coordinator Staff)

This wrap-up meeting is an opportunity to discuss new policy and procedures that were presented at the conference and to strategize how local districts will be able to implement them.

Facilitators:

Maria Restivo, Child Support Enforcement Coordinator, Ulster County DSS

Susanne Recktenwald, Child Support Enforcement Coordinator, Steuben County DSS

Developing & Elevating the Strategic Leader

This thought-provoking and interactive strategic workshop explores questions surrounding your

rights and responsibilities as a human services leader—and support for a diverse, inter-generational workforce. The workshop will offer a variety of models, tools, self-assessments, and resources aimed at developing the leadership traits needed to effectively enhance workplace diversity, equity, and inclusion.

Presenter:

Marvela L. Guice, M.S., President, Marvela L. Guice Organizational and Staff Development Training Services

Attorneys' CLE Information

All legal sessions are in-person only and will not be recorded. Local DSS attorneys are eligible for up to 10.5 hours of CLE credits with their paid registration and confirmed attendance.

Sign-in for CLEs opens 15 minutes prior to start of each session.

NYPWA will be providing CLEs for:

- ***APS Involuntary Interventions (1.5 CLEs, 75 mins.)***
- ***Updates on Family Court & Evidence (1.5 CLEs, 75 mins.)***
- ***Child Welfare Case Law (1.5 CLEs, 90 minutes)***
- ***Changes to Administrative Appeals and SCR Reform (1.5 CLEs, 90 mins.)***
- ***Overcoming Evidentiary Challenges in Domestic Violence (1.5 CLEs [.5 CLE in Ethics & Professionalism], 75 mins.)***
- ***Confidentiality Part I (1.5 CLEs, 90 mins.)***
- ***Confidentiality Part II (1.5 CLEs, 90 mins.)***

Handouts for legal workshops will be posted at www.NYPWA.org for you to review and choose which documents to download to your laptop or tablet or print out and bring to the conference.

Attorneys must attend in person to participate and to qualify for CLEs. Both attorneys and non-attorneys must bring handouts for legal sessions if they wish to have them at the conference.

Documents will be posted in July 2022, approximately one week prior to the conference.

To access documents, click the "Education & Events" button on our website.

The NYPWA Financial Assistance Policy for Continuing Legal Education:

To apply, attorneys must submit a letter authorized by the local social services commissioner, explaining why this training is essential and include the unique circumstances as to why the agency and the attorney do not have the resources to cover the entire fee, and forward the request for a specific discount based on need to info@nypwa.org

NYPWA'S 153RD ANNUAL SUMMER CONFERENCE

JULY 17-20, 2022

REGISTRATION INSTRUCTIONS

1. Complete the Conference Registration form (upper portion) and return the form to the NYPWA with your voucher, check, or credit card information.
2. Meals ARE included with multi-night hotel packages at The Saratoga Hilton. If you want to order meals only, and do not need lodging, use the "Meals Order Form" below. Send it, with payment, directly to the NYPWA by **Friday, June 17, 2022**. Please note: meals are NOT included with the cost of conference registration; they must be purchased separately. Multi-night hotel package meal tickets will be available at The Saratoga Hilton Registration Desk under the name listed on the hotel registration form. Tickets purchased with the Meals Order Form below will be available at the NYPWA Registration Desk.
3. Carefully read the Hotel Reservation Policy, noting that the cut-off date for hotel registration is **Friday, June 17, 2022**.
4. Complete the Hotel Registration form with all applicable information — be sure to check the correct rooming package and return the form to The Saratoga Hilton. (One night reservations will be accommodated at the nearby Courtyard by Marriott.)

CANCELLATION POLICY:

Refund of registration fee, less a \$15 administrative fee, will be made only when cancellation is received in writing and emailed by July 17, 2022.

NYPWA CONFERENCE REGISTRATION

	By June 17	After June 17	6 th LDSS Registrant
<input type="checkbox"/> Full Conference	<input type="checkbox"/> \$204.00	<input type="checkbox"/> \$218.00	<input type="checkbox"/> FREE
<input type="checkbox"/> One-Day	<input type="checkbox"/> \$131.00	<input type="checkbox"/> \$134.00	<input type="checkbox"/> FREE

NYPWA Forms of Payment:

Check: Make Payable to "NYPWA"

Voucher: Email to info@nypwa.org or use surface mail.

Credit Card (Visa, MasterCard, Amex, Discover):

Provide ONLY by surface mail or by phone

Card Holder Name: _____

Credit Card Number: _____

Expiration Date: _____

District: _____

Name & Title: _____

Address: _____

Phone Number & Email: _____

Credit Card Payment Contact

(if **NOT** the same as above [name, title, email & phone number] -

NYPWA will call): _____

Payment Options:

1) Mail: Please complete this form and return via mail to:

NYPWA, 130 Washington Avenue, Albany, NY 12210

2) Call: (518) 465-9305

3) Email: Send form to info@nypwa.org and we will call you for credit card information.

MEALS ORDER FORM

If you are not ordering a hotel package, all meals must be purchased individually through the NYPWA by completing this MEALS ORDER FORM. Please return the completed form with payment directly to the NYPWA.

	PRICE	SELECTION
MONDAY, JULY 18		
Breakfast	\$36.55	<input type="checkbox"/>
Lunch	\$41.77	<input type="checkbox"/>
Dine-Around Meal Voucher	\$35.00	<input type="checkbox"/>
TUESDAY, JULY 19		
Breakfast	\$36.55	<input type="checkbox"/>
Lunch	\$41.77	<input type="checkbox"/>
Dinner Buffet	\$62.66	<input type="checkbox"/>
WEDNESDAY, JULY 20		
Breakfast	\$36.55	<input type="checkbox"/>

TOTAL AMOUNT ENCLOSED: _____

Please inform your server at each meal of any special dietary needs.

Please submit conference registration form:

NEW YORK PUBLIC WELFARE ASSOCIATION • 130 WASHINGTON AVENUE • ALBANY, NEW YORK 12210
 • www.nypwa.org • PHONE: 518-465-9305 • FAX: 518-465-5633 • info@nypwa.org •

NYPWA'S 153RD ANNUAL SUMMER CONFERENCE

JULY 17-20, 2022

HOTEL REGISTRATION FORM

To reserve a hotel room, please fill out the form below and fax, email, or mail it to the hotel **no later than Friday, June 17, 2022**. Please review the hotel reservation policy carefully before sending in your reservation.

HOTEL RESERVATION POLICY: This form must be used. All hotel reservations must be received by The Saratoga Hilton no later than Friday, June 17, 2022, at which time the NYPWA room block will be released. Hotel reservations made after Friday, June 17, 2022, will be accepted subject to availability. Reservations cannot be accepted by telephone. **All rooms must be guaranteed with a credit card or advance deposit.** Check-in time is 3:00 pm. The Saratoga Hilton will facilitate storage of luggage if necessary. Check out time is 11:00 am. Please use one form per reservation.

CONFIRMATIONS: Hotel room confirmation will be emailed directly to you from The Saratoga Hilton. Email confirmations will not reflect tax exempt status.

TAX EXEMPT DOCUMENTATION: Tax exempt certificate ST-129 signed by the occupant is required when paying by check, credit card, or voucher (one voucher per person).

MEAL TICKETS: If you have selected a package that includes meal tickets, they will be available at The Saratoga Hilton Registration Desk upon arrival. The meal tickets will be addressed to the attendee listed on the reservation.

HOTEL CANCELLATION POLICY: To avoid a charge, reservations MUST be cancelled 48 hours prior to arrival.

NOTE: If you reserve a double room and your roommate cancels, you will be responsible for paying the single room rate. Package rates are subject to applicable taxes. If tax exempt, tax exempt certificate ST-129 signed by the occupant must be presented prior to check-in.

RESERVATION INFORMATION (Please Type or Print)

NAME: _____

COUNTY/AGENCY: _____

ADDRESS: _____

EMAIL: _____

TELEPHONE: _____ FAX: _____

ARRIVAL DATE: _____ DEPARTURE DATE: _____

IF SHARING

NAME: _____

COUNTY/AGENCY: _____

ADDRESS: _____

EMAIL: _____

TELEPHONE: _____ FAX: _____

GUARANTEE TYPE

CHECK (ENCLOSED) CREDIT CARD

MASTERCARD VISA AMEX

CREDIT CARD: _____ EXPIRES: _____

PACKAGE 1: SUN ARRIVAL - WED DEPARTURE

Includes 3 nights' lodging; Monday - breakfast, lunch, dinner; Tuesday - breakfast, lunch, dinner buffet; Wednesday - breakfast

Single Occupancy.....\$820.11

Double Occupancy.....\$1,103.25 (\$551.62 per person)

PACKAGE 2: SUN ARRIVAL - TUES DEPARTURE

Includes 2 nights' lodging; Monday - breakfast, lunch, dinner; Tuesday - breakfast, lunch

Single Occupancy.....\$528.32

Double Occupancy.....\$698.64 (\$349.32 per person)

PACKAGE 3: MON ARRIVAL - WED DEPARTURE

Includes 2 nights' lodging; Monday - lunch, dinner; Tuesday - breakfast, lunch, dinner buffet; Wednesday - breakfast

Single Occupancy.....\$583.22

Double Occupancy.....\$808.44 (\$404.22 per person)

ROOM ONLY

Attendees who wish to stay one night only will be accommodated at the nearby **Courtyard by Marriott**. The special conference room rate will be \$182 single or double occupancy. **Please fax reservation forms to the Courtyard at 518-226-0542 or email to Lisa.Carroll@marriott.com.**

PLEASE USE THE **MEAL ORDER FORM** TO ORDER MEALS.

Sunday, July 17 Single Double

Monday, July 18 Single Double

Tuesday, July 19 Single Double

Please call NYPWA at 518-465-9305 with any questions.

THE SARATOGA HILTON ATTN: RESERVATIONS

534 BROADWAY • SARATOGA SPRINGS, NEW YORK 12866

TEL: 518-584-4000, EXT 603 • FAX: 518-584-7430

SARATOGAINFO@HILTON.COM