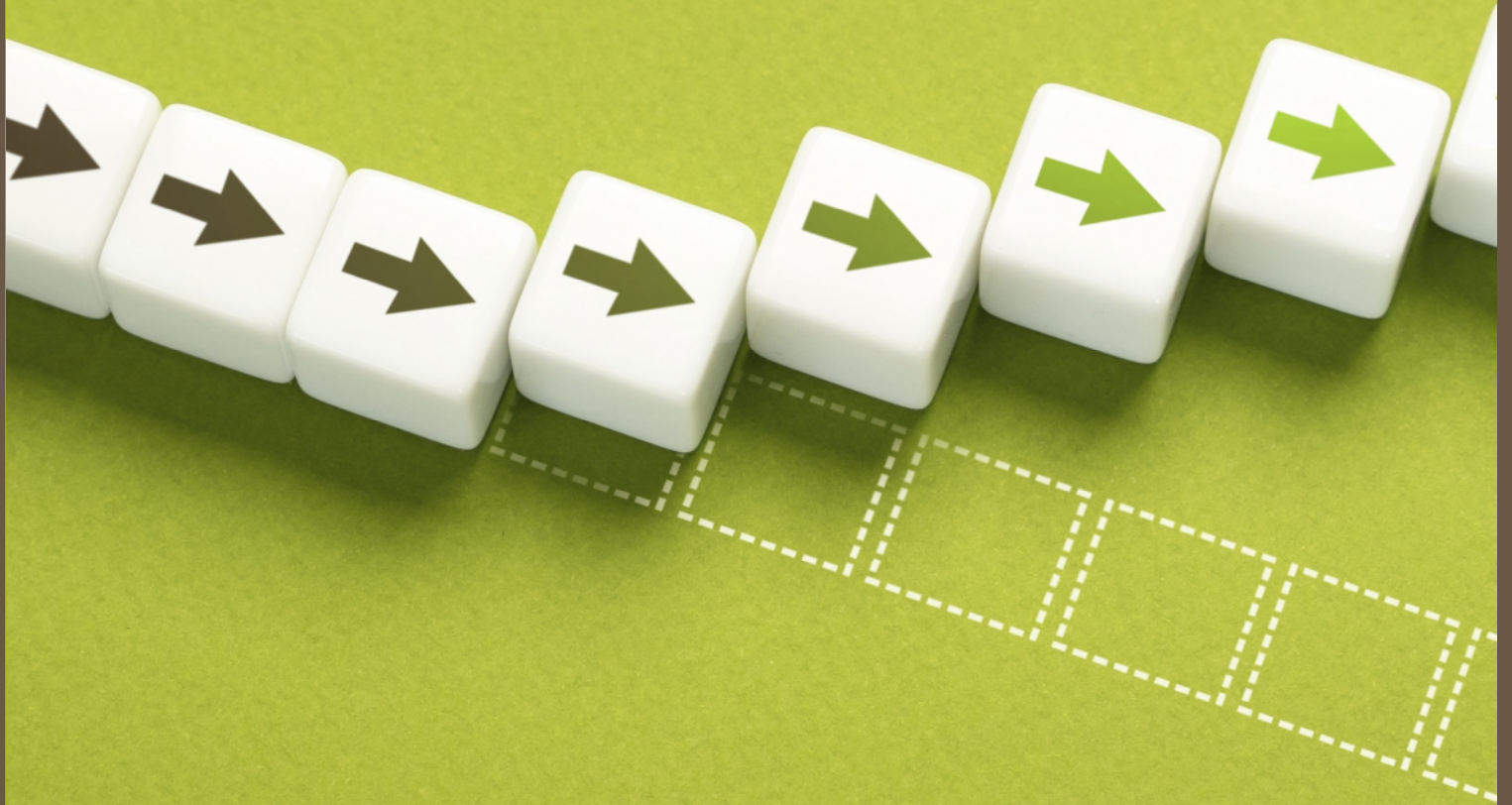


**New York Public Welfare Association
156th Annual Winter Conference**

**Moving & Seeing
Beyond the Tradition**



**Preview Notice
January 28-31, 2025
The Albany Marriott Hotel**

NYPWA's 156th Annual Winter Conference

January 28-31, 2025 • The Albany Marriott Hotel • Albany, New York

Opening Address



Keynote Speaker: **Dr. Lisa Patierne**

"Delivering Humanity: Empowering Social Services for a Resilient Future"

Today's social service professionals work tirelessly in demanding environments, facing the realities of burnout,

vicarious trauma, and high turnover. To continue serving effectively, we must also address the internal needs of our workforce: strong leadership, a positive culture, resilience, and support. This keynote, delivered by Dr. Lisa Patierne, introduces Delivering Humanity—a transformative approach that brings empathy, compassion, and connection to the forefront of social services.

Aligned with the conference theme, Moving and Seeing Beyond the Tradition, Dr. Lisa Patierne will share strategies that uplift social service teams, helping them build an inclusive, compassionate culture that supports both individual and organizational well-being. Drawing from her ongoing collaboration with visionary leader, Commissioner Brandy Hillard Bouldin, and their work with the Schenectady County Department of Social Services, Dr. Patierne illustrates how Delivering Humanity can create a workplace where everyone feels valued and empowered to make a meaningful impact.

Key Takeaways:

- **Real Solutions to Workforce Challenges:** Learn practical ways to address retention, burnout, and a positive workplace culture through a compassion-centered approach.
- **A Shift from Judgment to Curiosity:** Explore how leading with curiosity over judgment opens new possibilities for connection, collaboration, and problem-solving across teams.
- **Building Resilience Through Humanity:** Gain insights into creating a supportive environment where team members feel valued, resilient, and inspired to contribute their best.

Whether you're in management, finance, legal, or front-line service, this keynote provides tools and inspiration to empower a more compassionate and resilient workforce. Join us to explore how Delivering Humanity can shape a stronger, more connected future for social services.

NYPWA President, Commissioner Michael McMahon Invites You to Our Winter Conference

"Our winter conference will provide a wonderful opportunity to hear how your colleagues across the state facing the ever changing world we are now in. Workshops will touch on areas of staffing, and morale, as well as methods to streamline work processes. Come and learn how your team can successfully face the challenges ahead."

NYPWA Conference Liaison/Commissioner, Brandy Hillard-Bouldin, Schenectady County

"The scope of topics to be presented to attendees during our upcoming winter conference are designed to provide a broad range of thought provoking concepts. Most importantly, we want you to take away ideas on how to strengthen and support your team, develop leadership and improve the customer service experience."

Special Feature

We will be offering an exciting array of leadership and management topics that support our theme of Moving & Seeing Beyond the Tradition.

Local Expertise

Commissioners will be spearheading sessions on local initiatives that strengthen communities and build resilient staff.

Legal Series

We have confirmed CLE Sessions on Child Welfare Caselaw, Child Support, Confidentiality, Legal Risk in an AI World, Bridging the Gap: Reconciling the Need for Strong Legal Positions with the Client-Centered & Family-Centered Focus Required for Child Welfare Professionals.

State & Local Presentations

Children's Services, Adult Services, Child Care, Budget/Fiscal, Legal, Temporary Assistance, Housing, SNAP, Employment, Child Support, Medicaid Eligibility, Long Term Care, Administration, Staff Development, Management, IES and Technology.

Schedule at a Glance

Tuesday, January 28

3:00 pm - 6:00 pm	Exhibitor Set-Up
4:30 pm - 6:00 pm	Registration
6:00 pm	Dinner on Your Own

Wednesday, January 29

8:00 am - 5:00 pm	Registration
9:00 am - 5:00 pm	Meetings, Workshops & Exhibits
11:00 am - 12:30 pm	Welcome & Opening Address
11:30 am - 1:15 pm	Lunch
6:00 pm - 7:00 pm	Reception
7:00pm	Dinner on Your Own

Thursday, January 30

8:00 am - 5:00 pm	Registration
9:00 am - 5:00 pm	Workshops & Exhibits
11:30 am - 1:15 pm	Lunch
6:00 pm - 9:00pm	Reception & Banquet

Friday, January 31

8:00 am - 11:00 am	Registration
8:30 am - 12:00 pm	Meetings & Workshops

Take Advantage of Our Group Discount for LDSS – 6th Registrant is Free!

• A Special Welcome to All Sponsors, Advertisers, and Exhibitors •

• NYPWA Conference Team •

Paul Brady, Executive Director
Nicole Gee, Administrative/Conference Coordinator
Matt Barron, Director of Policy & Communications
Mark Maves, Counsel to NYPWA (Legal Series Liaison)
info@nypwa.org • (518) 465-9305 • www.nypwa.org

NYPWA's 156TH ANNUAL WINTER CONFERENCE

JANUARY 28-31, 2025

REGISTRATION INSTRUCTIONS

1. Complete the Conference Registration form and send it to the NYPWA with your voucher, check, or credit card information.
2. All meals must be purchased individually through the NYPWA by completing the "MEALS ORDER FORM". Please return the completed form with payment directly to the NYPWA. Please note: meals are NOT included with the cost of conference registration fee. All purchased meal tickets will be available at the NYPWA Registration Desk. Meal packages will NOT be reserved through The Albany Marriott as it has in the past. Please use one form per reservation.
3. Carefully read the Hotel Reservation Policy, noting that the cut-off date for hotel registration is **Friday, January 10, 2025**.
4. The Albany Marriott Registration Link is available on the Hotel Registration form and on our website (www.NYPWA.org). One night reservations will be accommodated by nearby hotels
5. **REGISTRATION CANCELLATION POLICY:** Refund of registration fee, less a \$15 administrative fee, will be made only when cancellation is received in writing and emailed by **Friday, January 10, 2025**.
6. **MEAL CANCELLATION POLICY:** Refund of meals will be made only when received in writing and emailed before **Friday, January 10, 2025**. After **Friday, January 10, 2025** all meals MUST still be paid for.
7. **MEAL TICKET PICK-UP LOCATION:** If you have purchased meal tickets through the NYPWA, they will be available at The NYPWA Registration Desk upon arrival. The meal tickets will be in your welcome package envelope as long as tickets were purchased for you.

NYPWA CONFERENCE REGISTRATION:

	By Dec. 20	After Dec. 20	6 th LDSS Registrant	Registration Information: <i>Name, Title, District (Agency), Address, Phone Number & Email:</i>
<input type="checkbox"/> Full Conference	<input type="checkbox"/> \$214.00	<input type="checkbox"/> \$228.00	<input type="checkbox"/> FREE	
<input type="checkbox"/> One-Day	<input type="checkbox"/> \$137.00	<input type="checkbox"/> \$140.00	<input type="checkbox"/> FREE	

NYPWA MEAL ORDER FORM:

	PRICE	SELECTION
WEDNESDAY, JANUARY 29		
Breakfast	\$45.20	<input type="checkbox"/>
Lunch	\$51.25	<input type="checkbox"/>
Reception	\$57.25	<input type="checkbox"/>
THURSDAY, JANUARY 30		
Breakfast	\$45.20	<input type="checkbox"/>
Lunch	\$53.35	<input type="checkbox"/>
Banquet	\$82.30	<input type="checkbox"/>
FRIDAY, JANUARY 31		
Breakfast	\$45.20	<input type="checkbox"/>

TOTAL AMOUNT ENCLOSED: _____

*Please include allergies so they may be accommodated prior to arrival: _____
(day of changes or requests are unable to be guaranteed).*

NYPWA Forms of Payment:

- 1) Check: Make Payable to "NYPWA" and return via mail:
NYPWA, 130 Washington Avenue, Albany, NY 12210
- 2) Voucher: Email to info@nypwa.org or use surface mail.
- 3) Credit Card (Visa, MasterCard, Amex, Discover):
Email: Send form to info@nypwa.org with credit card information.

NYPWA Credit Card Processing:

Credit Card (Visa, MasterCard, Amex, Discover):

Credit Card Payment Contact

(if **NOT** the same as above [name, title, email & phone number] -

NYPWA will call): _____

Provide:

Card Holder Name: _____

Credit Card Number: _____

Expiration Date: _____

Please submit conference registration form:
NEW YORK PUBLIC WELFARE ASSOCIATION • 130 WASHINGTON AVENUE • ALBANY, NEW YORK 12210
• www.nypwa.org • PHONE: 518-465-9305 • FAX: 518-465-5633 • info@nypwa.org •

NYPWA'S 156TH ANNUAL WINTER CONFERENCE

JANUARY 28-31, 2025

HOTEL REGISTRATION INFORMATION

To reserve a hotel room, please access the website link below or by visiting the www.nypwa.org to access the link as well. Please make your hotel reservation **no later than Friday January 10, 2025**. Please review the hotel reservation policy carefully before making in your reservation.

HOTEL RESERVATION POLICY: All hotel reservations must be received by The Albany Marriott Hotel no later than **Friday, January 10, 2025**, at which time the NYPWA room block will be released, if not already sold out. Hotel reservations made after **Friday, January 10, 2025**, will be accepted subject to availability. Reservations cannot be accepted by telephone. **All rooms must be guaranteed with a credit card.** Guests must book their room with a credit card and then contact Jennifer Spensieri at the Albany Marriott Hotel to change their payment method to another form of payment and the reservation information will be updated and credit card will be removed. Check-in time is 4:00 pm. The Albany Marriott Hotel will facilitate storage of luggage if necessary. Check out time is 12:00 pm.

CONFIRMATIONS: Hotel room confirmation will be emailed directly to you from The Marriott Albany Hotel. Email confirmations will not reflect tax exempt status.

TAX EXEMPT DOCUMENTATION: Tax exempt certificate ST-129 signed by the occupant is required when paying by check, credit card, or voucher (one voucher per person).

MEAL TICKETS: Purchased Meal tickets will be provided at the NYPWA Registration Desk (independent of your guest room reservation). If meals were not purchased WITH your Conference Registration, tickets may be purchased at the NYPWA Registration Desk based upon availability.

HOTEL RESERVATION CHANGES: If you need to make a change to your reservation please contact the hotel at the following information. TEL: 518-437-6344 OR JENNIFER.SPENSIERI@COLUMBIASUSSEX.COM

HOTEL CANCELLATION POLICY: To avoid a charge, reservations MUST be canceled by Friday, January 24, 2025

NOTE: If you reserve a double room and your roommate cancels, you will be responsible for paying the single room rate. Rates are subject to applicable taxes. If tax exempt, tax exempt certificate ST-129 signed by the occupant must presented prior to check-in." Guests are also able to present their tax exempt certificate at check in and prior to check.

Albany Marriott Hotel

189 Wolf Road, Albany, NY

<https://www.marriott.com/event-reservations/reservation-link.mi?id=1727379067879&key=GRP&guestreslink2=true>

Please call NYPWA at 518-465-9305 with any questions.