New York Public Welfare Association 156th Annual Summer Conference Ambassadors of Hope:

Elevating Our Way to the Future

Program Brochure July 20-23, 2025 The Saratoga Hilton Hotel

Welcome & Keynote Address Monday, July 21 11:00 AM - 12:30 PM City Center Meeting Room 2

Presiding:

Sabrina Jaar Marzouka NYPWA President and Commissioner of Dutchess County DCFS

Phil Barrett, Chairman, Saratoga County Board of Supervisors

DaMia Harris-Madden, Commissioner, Office of Children and Family Services

Barbara Guinn, Commissioner, Office of Temporary and Disability Assistance

Keynote Speaker

Rear Admiral June Ryan

Leaders Hold the Light and Inspire Hope for the Future

Rear Admiral June Ryan is a motivational speaker, trainer, and coach drawing upon her 35 years of trailblazing military experience. She served in various leadership roles, ranging from ship captain to multistate regional commander along the northern international border. RADM Ryan specializes in delivering customized executive leadership training and organizational development programs that have a profound impact on leaders and their teams for years to come.

What does it take to lead when the pressure is on and the storm is raging? Leadership isn't just about titles or authority—it's about igniting optimism and cultivating connection, even in the most challenging moments. Whether you're navigating tough seas at work, guiding your family, or supporting others in your community, leadership starts with one simple act: holding the light.

Join us for this powerful, interactive keynote as we take you to the freezing North Atlantic, where a mayday call turned into a life-and-death battle for survival. Through this gripping story, you'll uncover the practical and tactical lessons great leaders rely on to inspire others and keep their mission alive.

What you'll take away:

• Learn what sets true optimists apart from blind positivity and how to embody authentic hope.

• Harness the power of the 4-SWs to stay motivated through hardships.

• Discover the untapped potential of reframing "NO" as the "Next Opportunity."

• Become a "positive node," spreading impact in your workplace, family, and beyond.

This keynote will leave you inspired, equipped, and ready to hold the light for others—even in life's stormiest moments.

Sunday ■ July 20

3:00 PM - 6:00 PM Exhibit Setup and Registration

Lower Lobby

Gallery

Conference Registration

4:30 PM - 6:00 PM

Dinner on Your Own

Monday
July 21

7:30 AM - 8:45 AM Pavilion/Saratoga 2 & 3

Breakfast Buffet

8:00 AM - 5:00 PM

Conference Registration

Lower Lobby

9:00 AM - 5:00 PM

Gallery

Exhibit Area Open

• All Day Refresher Break • Lobby/Gallery Sponsored by Equifax



9:00 AM- 10:30 AM

Concurrent Sessions

Phila

NYPWA Board of Directors' Meeting

City Center-Meeting Room 1 Article 81 Guardianship- Best Practices and Caselaw Review

(1.5 CLEs 90 minutes)

The first part of the program will cover best practices for guardianships, including responding to Petitions for Guardianship; intake and first steps for caseworkers after appointment; required actions for caseworkers and local service districts once appointed; reporting requirements; managing income, resources and property; applying for Chronic Care Medicaid and other financial assistance programs; and post-death procedures. The second part of the program will review fundamental and recent cases relevant to Art. 81 guardianship.

Presenter: Mark E. Maves, Esq., Counsel to NYPWA Alex J. Cameron Esq., Deputy County Attorney, Monroe County DSS

Moderator:

Broadway 1/2

Healing the Healer: Creating Trauma-Responsive Environments for Staff

Human services professionals are often at the frontlines of society's most complex challenges, carrying the emotional weight of those they serve. This session takes a leadership lens to the silent stressors that impact teams, focusing on toxic stress, secondary trauma, and vicarious trauma in the workplace. Participants will learn how to identify trauma responses in staff behavior, foster emotional safety, and implement trauma-responsive leadership practices that boost

morale, retention, and long-term effectiveness. This is more than self-care – it's organizational care. *Presenter:*

Dr. Ebony Green, CEO, Hello Kind Soul *Moderator:*

Broadway 3 Promoting Continuity of Benefits with Automated Solutions and Reliable Data

Social service agencies provide essential assistance to eligible individuals and families in need; however, determining eligibility for these programs can be complex and time-consuming, often relying on manual verifications and outdated data. Delays in determining eligibility for benefits like food, healthcare, or housing assistance can have a devastating impact on individuals and families in need.

In this session, participants will learn how using automation to access differentiated data sets, such as income and employment data, can efficiently accelerate eligibility determination and renewal processes. It can also improve the applicant experience, and better support continuity of benefits. Additionally, we will demonstrate how using other similarly unique data sets, such as incarceration data, can help attendants quickly learn when additional research is needed.

Presenters:

Michael Hartman, VP, Key Client Leader - NY State, Equifax

Todd Byrnes, Solution Architect, Equifax *Moderator:*

Broadway 4

Go Big or Go Home: Albany DCYF's Journey through Far Implementation

Albany DCYF will discuss their FAR implementation and their decision to "go big or go home". Bright spots and challenges will be discussed, as well as lessons learned in implementing an alternative response in CPS. The presentation will also highlight how differential response enhances engagement of children and families. We will discuss how FAR promotes safety and reduced risk for children while engaging and partnering with families using solution focused tools for better outcomes. We will emphasize the importance of FAR as an instrument of racial and social equity due to there being no SCR determination/record of abuse or maltreatment, allowing CPS and families to focus on resolving challenges and accessing services to reduce recidivism to the child welfare system. Presenters: Molly Mchale, FAR Lead, NYS OCFS Gina Newlin, Training Program Coordinator/FAR coach, PDP, NYS OCFS Sonoma Pelton, Director of Service, Albany County DCYF Brendon Behan, FAR supervisor, Albany County DCYF Moderator:

Travers/Alabama "Come On Down!" - A Medicaid Roundtable Discussion for the LDSS

(Attendance Limited to LDSS Only) (Vendors Are Prohibited From Participating in This Workshop)

The Medicaid program is constantly evolving. Recent and upcoming changes often present LDSS staff with new challenges. Join this facilitated discussion to share your successes and seek out best practices from others.

Presenter: Jim Sluder, Division Administrator - Medicaid

Services, Suffolk County DSS Moderator:

Highrock

Public Benefits Accessibility: 2024 NYS OTDA Survey Results

Governor Hochul's Child Poverty Reduction Advisory Council (CPRAC) is charged with making recommendations to reduce child poverty by 50% in the coming years. Part of the CPRAC's role is to assess and make recommendations to improve access to public benefits. In 2024, the Office of Temporary and Disability Assistance (OTDA) administered an on-line Public Benefits Survey to better understand administrative burdens and/or access barriers that New Yorkers experienced when seeking or receiving support through Supplemental Nutrition Assistance Program (SNAP), Public Assistance (PA) or Supplemental Security Income (SSI) benefit programs. During this session, OTDA staff will present and facilitate a discussion of the results of the over 1,200 responses to the survey received during 2024. The survey remains open, and collection and analysis of responses continue.

Presenter: **Renée Overdyke, Ph.D.**, Program Research Specialist, NYS OTDA *Moderator:*

Saratoga 1

Updates from the Division of Child Care Services (Vendors Are Prohibited From Participating

in This Workshop)

This interactive presentation will provide an overview of the initiatives rolled out during the first half of 2025, those currently in process, and updates on New York State's work to move towards compliance with the requirements for paying based on enrollment and prospective pay. This presentation will also include updates on implementing the OCFS IT systems modernization initiative, the Child Care and Development Fund Plan status, and the NYS Enacted Budget items relating to childcare. This session is not open to vendors by local districts. The presentation will include information on how to access reports and an overview of the data contained in the report. *Presenters:*

Emily Meyer, Associate Commissioner, NYS OCFS **Merideth Infantino**, Director of Child Care Assistance and Enrollment Services, NYS OCFS *Moderator:*

10:30 AM

Gallery

• Coffee Break • Sponsored by Conduent

11:00 AM - 12:15 PM

City Center Meeting Room 2 Welcome & Opening Address

11:30 AM - 1:15 PM

Pavilion/Saratoga 2 & 3

• Luncheon • Sponsored by

Salesforce & Carahsoft

1:30 PM - 5:00 PM

Travers/Alabama

State & Local Commissioners' Dialogue

(Limited to State and Local Commissioners)

Commissioners of OTDA and OCFS, and their executive deputies, will discuss current issues facing social services with local DSS commissioners. The session will begin with topics from local commissioners, followed by time for state commissioners to raise additional issues. *Chaired by:*

Sabrina Jaar Marzouka, NYPWA President

1:30 PM - 3:00 PM Concurrent Sessions

City Center-Meeting Room 1 Fundamentals of ICWA through the Social Work Lens (1.5 CLEs [1.0 CLE in Diversity, Inclusion, and

Elimination of Bias, 0.5 CLE in Skills], 90 minutes) This presentation will present an overview of the Indian Child Welfare Act, as well as the Act's state law counterpart. As we review the unique requirements imposed on local DSS by the Act, we will also discuss the importance of understanding implicit bias, cultural sensitivity, and the historical systemic discrimination that led to the passage of the Act. This presentation will use case studies to illustrate specific problems that DSS attorneys are likely to encounter while prosecuting an ICWA-compliant Article 10 petition. Presenter:

Thomas F. Turturo, Esq., Assistant County Attorney, Genesee County DSS *Moderator:*

City Center-Meeting Room 2 Temporary Assistance & Employment Roundtable

(Attendance Limited to State & Local DSS Only)

OTDA will participate in a roundtable discussion exclusively for Temporary Assistance and Employment Directors and their staff to discuss items identified by OTDA as agency priorities and topics for discussion identified by districts. . *Presenters:* Stephanie Boshart, Director, Employment & Advancement Services, NYS OTDA Bill Koncelik, Bureau Chief, Employment & Advancement Services, NYS OTDA Stacey Nodelman, Director, Temporary Assistance Bureau, NYS OTDA Tammy Thackrah, Bureau Chief, Temporary Assistance Bureau, NYS OTDA Melissa Alexander, Bureau Chief, Temporary Assistance Bureau, NYS OTDA Moderator:

City Center-Meeting Room A Hot Topics for State & Local Fiscal Administrators

Join local fiscal administrators and invited state staff from OCFS, OTDA and DOH in a discussion of official issues directly affecting social services districts make a - not --including any new developments in the SFY 2025-26 Enacted State Budget, Child Care Services, Child Welfare/Family First Initiatives, Housing, Employment, Medicaid, and other important hot topics. *Presenters:*

Justin Gross, Principal Accountant, NYS OTDA Shonna Clinton, Chief Budgeting Analyst, NYS OCFS

Laura Fiske, Director, Bureau of Budget Management, NYS OCFS Anil Thomas, Principal Accountant, NYS DOH

Moderator:

Broadway 1/2

Effective Child Support Administration (Attendance Limited to LDSS Only) (Vendors Are Prohibited From Participating in This Workshop)

This session is designed specifically for Child Support Coordinators and is restricted to LDSS staff who oversee the Child Support program. Please join your colleagues in addressing what is happening in your district and other regions. This session is an opportunity for meaningful dialogue on the issues that matter the most to you concerning the local administration of Child Support. *Facilitators:*

Maria Restivo, Child Support Enforcement, Coordinator, Ulster County DSS Laura McKay, Child Support Enforcement, Coordinator, Sullivan County DSS

A. Michelle Henry-Walker, FA Coordinator-Child Support Services, Monroe County DSS

Broadway 3

Project Management 101

Project Management ideas and principles are becoming more common in most workplaces; however, many people do not understand what project managers do, how they can help us, and how we can help them. During this session, we will discuss some basic terms and concepts, and their application in your daily work.

Presenter:

Abrahm DiMarco, DiMarco Consulting Group *Moderator:*

Broadway 4

Building Bridges: Fostering Positive Connections Between Youth and Police

Dutchess County will share its experience implementing Youth & Policy Initiative (YPI) as part of its Supervision and Treatment Services for Juveniles Program (STSJP) efforts. YPI is an early intervention and prevention approach based upon evidence-based practices in gang and delinquency prevention. Over the past 20 years, NAFI's Youth & Police Initiative (YPI) program has been successfully implemented in 45 cities. The program's goal is to help youth build trust in law enforcement, reduce stereotypes existing between teenagers and police officers, and decreasing youth involvement in the criminal justice system.

Presenters:

Dave Smith, National Director, Youth Police Initiative (YPI)

Karmen Smallwood, Assistant Commissioner, Dutchess County DCFS Moderator:

The Emotionally Intelligent Leader

In this presentation, we'll explore the pillars of emotional intelligence and the role it plays in effective leadership. Then, participants will complete an emotional intelligence self-assessment to create greater self-awareness and determine growth areas.

Presenter:

Deborah J Cabral, PCC, Founder/President & CEO,

Cabral Enterprises, LLC DBA DC Efficiency Consulting *Moderator:*

3:00 PM

Gallery

Coffee Break • Sponsored by Curam by Merative

3:30 PM - 5:00 PM Concurrent Sessions

City Center-Meeting Room 1 Nicholson v. Sapphire W: The Collision of Two Landmark Cases That Change the Landscape of Child Protection

(1.5 CLEs, 90 minutes)

This course will first summarize the holding of the 2025 second department decision in Sapphire W. and how it alters Article 10 proceedings in New York State. The course will further discuss the most updated legal analysis of Nicholson case law and how it sets Article 10 proceedings on a crash course between the interests of non-respondent parents as domestic violence victims and custodial parents no longer subject to orders of supervision. Finally, the course will provide recommendations and practice points for managing child safety in this new landscape.

Presenters:

Faith Lovell Esq., Bureau Chief, Suffolk County Attorney's Office, Family Court & Social Services Bureau

Jennifer Basile Esq., Deputy Bureau Chief. Suffolk County Attorney's Office, Family Court & Social Services Bureau

Mara Cella Esq., Trial Supervisor, Suffolk County Attorney's Office, Family Court & Social Services Bureau

Highrock Moderator:

City Center-Meeting Room 2

EPIC Leadership: Creating Moments That Transform Culture, Retain Talent, and Restore Hope

In this inspiring, interactive session, Rear Admiral June Ryan and Dr. Lisa Patierne join forces to explore how you can create an EPIC workplace by harnessing everyday moments. Moments of

can transform an organizations culture and address today's most significant workforce challenges. Drawing from June's national leadership experience and Lisa's groundbreaking work in Schenectady County DSS, participants will explore real world examples and leave this session with practical and tactical tools they can use to create their own EPIC workplace culture, positively impacting recruitment and retention, while

Elevation, Pride, Insight, and Connection (EPIC)

simultaneously building an organizational culture of trust and respect.

Presenter:s

Rear Admiral June Ryan, USCG (retired):

CEO/Founder: June Ryan Global Solutions Dr. Lisa Patierne, President, Co-Founder, I'm Human 360 Moderator:

City Center-Meeting Room A LDSS Fiscal Administrators Roundtable Discussion

(Attendance Limited to LDSS Only)

Come meet with your district colleagues from around the state to informally discuss policies and best practices regarding Housing & Homeless Services, Child Welfare, Child Care, Temporary Assistance, Medicaid and other important topics. Facilitator:

John Befus, First Deputy Commissioner, Westchester County DSS

Child Support Reports

Broadway 1/2

Child Support performance and federal reporting are everyone's responsibility! This session covers updates to the OCSE-157 Child Support Annual Report performance and how case and account data entered by local district staff impacts federal performance and reporting. The session also covers effective use of reports to enhance program performance and benefit the families we serve.

Presenters:

Karen Sicurelli, Bureau Chief - Data Management NYS OTDA

Elizabeth McGeough Gamache, Bureau Chief -**Program Operations NYS OTDA** Moderator:

Catching Up with ICWA

Participants will learn and apply the Indian Child Welfare Act (ICWA) and adhere to federal

regulations and guidelines. They will also receive tools and resources to work with native children in your county. In addition, participants will engage in best practices when providing services to Native families, and will learn ways. They will learn ways to work with Tribal programs and entities on and off the reservation.

Presenters:

Sky Timmons, Program Manager ICWA, Saint Regis Mohawk Tribe DSS

Clarissa Chatland, Deputy Commissioner, Saint Regis Mohawk Tribe DSS

Heather Laforme-Maldonado, Director Bureau of Native American Services, NYS OCFS Moderator:

Broadway 4

Broadway 3

Onondaga County DSS/ES: Supporting Family Wellbeing

2Gen Onondaga and the new Housing Case Management Team in Onondaga County are two programs that are changing how we do business with children and families in Syracuse and the surrounding areas. This presentation will give an update on 2Gen Onondaga, provide a quick overview of what the Housing Team is working on with families. It will also include a taped interview with a few parents to give their testimonials. Presenters:

Sarah Easterly, LMSW, Social Services Program Coordinator, Onondaga County DSS/ES Megan Shirtz, Supervisor, Onondaga County DSS/ES Kevin Corlett, Senior Caseworker, Onondaga County DSS/ES Moderator:

Highrock

Leveraging Local Resources & Partnerships to Increase Client Participation & Engagement in Your District

Exploring new and existing DSS partnerships, including WIOA partners, financial institutions for financial literacy, community colleges, and how districts of varying size and region leverage those

Monday
July 21

partnerships to create fresh and unique E&T opportunities for client participation and engagement.

Presenters:

Michael Thornton, Employment Services Advisor, Employment and Advancement Services Bureau, NYS OTDA

Brionna Ryder, Employment Services Advisor, Employment and Advancement Services Bureau, NYS OTDA

Moderator:

Long Term Care Update

Saratoga 1

DOH will present any upcoming changes in the long-term care arena, including implementation of the CDPAP statewide FI.

Presenters:

Trisha Schell-Guy, Director, Bureau of Medicaid LTC Policy, Division of Program Development & Management, OHIP, NYS DOH

Deborah McClure, Bureau Director, Bureau of Medicaid LTC Policy, Division of Program Development & Management, OHIP, NYS DOH *Moderator:*

Saratoga 2

Reimagine Visitation: How to Objectively Assess Visitation Progression from Supervised to Unsupervised in Child Welfare

"Reimagine Visitation" is a work group developed as part of a QIC-R grant that included an Institutional Analysis of Services. Suggested opportunities that arose from the analysis include:

- Review current policies guiding family visitation,
- Increase family voice & improve department-family collaboration around all aspects of care,

• Improve/enhance communication with service providers to build collaboration on behalf of families.

Monroe County created a work group that included two parents with lived experience, SPCC our contracted visit supervision program, and all levels of CW staff to look at how we make decisions to progress visitation, how fear can be a barrier to objective assessment, and the importance of supporting caseworkers to prioritize regular reassessment of family time and clear feedback to families to support their knowledge of process, steps to support progression, and barriers to overcome. A tool was created to support objective observation and assessment. The work focused on the importance of clear communication between caseworkers and Family Time supervisors as well as with parents, based on behavioral observations opposed to feelings.

Presenter:

Amy Natale-McConnell, Director of Family Services, Monroe County DSS *Moderator:*

5:00 PM - 6:00 PM

Private

Commissioners' Reception (LDSS Commissioners Only)

6:00 PM - 7:00 PM

Foyer/Pavillion

• Cocktail Reception • Sponsored by The Saratoga Hilton

7:00 PM - 9:00 PM

Saratoga Ballrooms

Buffet Dinner with *Live Music* by Made in the Shade

Tuesday ∎ July 22

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7:30 AM - 8:45 AM	Pre
Pavilion/Saratoga 2 & 3	Bria
Breakfast Buffet	Sup
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9:00 AM - 5:00 PM	Мо
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9:00 AM- 10:30 AM	ens

Concurrent Sessions

City Center-Meeting Room 1

Child Welfare Caselaw Review, Part I

(1.5 CLEs, 90 minutes)

A review of the reported child welfare cases from January 1, 2025 to June 30, 2025. Part 1 will primarily focus on abuse and neglect cases. Presenters:

Mark E. Maves, Esq., Counsel to NYPWA Vineet Chawla, Esq., Family Court Legal Services, Legal Training & Support, NYC ACS Jennifer Sadaka, Esq., Senior Team Leader & Legal Trainer, NYC ACS Moderator:

Broadway 1/2 Introducing the CONNECTIONS Companion

NYS ITS in partnership with OCFS is developing the CONNECTIONS Companion to bring more mobility to CONNECTIONS for users in the field!

The CONNECTIONS Companion combines critical aspects of CONNECTIONS with a more mobile-friendly platform, and some exciting enhancements. Users will be able to access CONNECTIONS from any web browser, particularly for much easier viewing and navigation on tablets and even smartphones.

The CONNECTIONS Companion is available to all NNECTIONS users. esenters: ian Washock, Director of Program Systems pport, NYS OCFS son DeSantis, Associate Commissioner, 'S OCFS ene Call, Project Manager, NYS OCFS egan Scullin, Project Manager/Lead Analyst, 'S ITS oderator:

Broadway 3

novations in Housing: Getting to Housed

is session explores how the Westchester County partment of Social Services leads the charge in novative solutions to combat homelessness. We Il showcase our groundbreaking approach to nergency Rent Arrears Assistance, featuring a lution-focused denial review process designed to sure fairness and maximize support for families in crisis. Attendees will learn about our newly established Office of Housing Counsel, a county-wide program that offers comprehensive assistance, resources, and access to legal and advocacy services to individuals and families navigating housing challenges. Additionally, we'll highlight our successful partnerships with eviction prevention agencies and the Department of Planning, which are key to preventing homelessness before it starts. This session offers a unique opportunity to discover how collaboration, innovation, and a community-centered approach are transforming homelessness solutions in Westchester County. **Presenters:**

George Asante, Director of Housing Counsel, Westchester County DSS Elizabeth Maher, Manager, Westchester County DSS Moderator:

Broadway 4

Worker Safety

(Attendance Limited to LDSS Commissioners Only)

This session will be an open discussion for Commissioners Only to discuss what processes counties have in place to ensure safety of staff.

Panelists:

Sabrina Jaar Marzouka, Commissioner, Dutchess County DCFS

Michael McMahon, Commissioner, Rensselaer County DSS

Leonard G. Townes, Commissioner, Westchester County DSS

Travers/Alabama Lost No More: Best Practices When Youth Go Missing

When a youth goes missing from care, it creates tremendous anxiety and concern for families, districts, agencies, and other youth. OFCS partners with the Division of Criminal Justice Services (DCJS) to lead multidisciplinary Missing Children Rescue Operations, the most recent held in the Capital Region. Outcomes, lessons learned, and processes from this operation will be discussed, as well as the larger approach to addressing missing youth. Participants are encouraged to consider how local practices compare to the lessons learned statewide.

Presenters:

Kevin Maloney, Director, Rensselaer CAC Victoria Martuscello, Investigator, NYSP; Nichole Wood, Supervisor A – CPS, Schenectady County DSS

Nicole Consiglio, Albany County Crime Victims *Moderator:*

Developing a Department of Leaders

In public service, where civil service exams often determine who rises, how can organizations cultivate a strong pipeline of effective and efficient leaders? This presentation will showcase how Westchester County DSS (WCDSS) has embraced a proactive approach to leadership development that extends beyond titles. Learn how WCDSS fosters a leadership culture at every level through a strategic plan designed to equip staff with the skills and growth mindset necessary for innovation and enhanced service to the community. Join us to discover practical strategies for empowering your workforce and transforming your organization into a department of leaders. Presenters:

Highrock

Catherine Arman-Santana, Director of Operations, Westchester County DSS **Nina Herman-Schlissel**, Program Coordinator, Westchester County DSS *Moderator:*

Saratoga 1

FFPSA: Tying Together the Family Assessment Service Plan (FASP), Child Specific Prevention Plan (CSPP), Data and Systems

We will walk through how to create a FASP that auto-launches a CSPP, the recertification process, and how to use a data warehouse report to inform WMS and BICS coding. We will also do case study examples and a hands-on walkthrough as there seemed to be great interest and demand for this in January.

Presenters:

Rebeca Colman, Director, OREPA, NYS OCFS **Jessica Brown**, Research Scientist, OREPA, NYS OCFS

Matthew Dilmore, Principal Accountant, LDSFS, NYS OCFS

Jason Hibbard, Training Specialist 2, BTD, NYS OCFS

Patricia Mantey, Associate Commissioner, CWCS, NYS OCFS

Moderator:

Saratoga 3

Able-Bodied Adults without Dependents (ABAWDS)-Saratoga County

(Vendors Are Prohibited From Participating in This Workshop)

Saratoga County is currently the only county in NYS required to implement ABAWD requirements. All other counties in NYS are waived from implementing ABAWD requirements through February 28, 2026. Saratoga and OTDA staff will facilitate a discussion of the lessons learned that other districts may benefit from as ABAWD implementation proceeds.

Presenters:

Ami Sodemann, Principal Social Welfare Examiner, Saratoga County DSS Jerri Groff, Social Welfare Examiner, Saratoga County DSS

Danielle Auspelmyer, Senior Social Welfare

Examiner, Saratoga County DSS Bill Koncelik, Bureau Chief for SNAP Employment, Bureau of Employment & Advancement Services, NYS OTDA

Moderator:

10:30 AM

 Coffee Break • Sponsored by Northwoods

10:45 AM - 12:15 PM

City Center-Meeting Room 1 Child Welfare Caselaw Review, Part II (1.5 CLEs, 90 minutes) Part 2 will focus on termination of parental rights

and other miscellaneous cases in the child welfare area

Presenters:

Mark E. Maves, Esq., Counsel to NYPWA Vineet Chawla, Esq., Family Court Legal Services, Legal Training & Support, NYC ACS Jennifer Sadaka, Esq., Senior Team Leader & Legal Trainer, NYC ACS *Moderator:*

11:00 AM - 12:15 PM

Concurrent Sessions

Broadway 1/2

CARES- Collaborative Assessment Response Engagement and Support: NYC Utilization of FAR to Enhance Engagement of Children and Families

This presentation will demonstrate how NYC-ACS implemented the FAR/CARES response to enhance the engagement of children and families. We will discuss how CARES promotes safety and reduces risk for children while engaging and partnering with families using solution-focused tools for better outcomes. We will emphasize the importance of FAR/CARES as an instrument of racial and social equity due to there being no determination of abuse or maltreatment, allowing CPS and families to focus on resolving challenges and accessing services to reduce recidivism in the child welfare system.

Presenters:

Roslyn Norrell-Fleming, Assistant Commissioner,

NYC ACS Sheyna Douglas, Child Protective Manager, NYC ACS Moderator:

Broadway 3

Emergency Housing Panel Discussion

Dutchess and Suffolk Counties will share their districts' emergency housing program design, challenges, solutions, and ongoing concerns at it relates to emergency housing. Topics of discussion will include placement determination, service animals/pets, room conditions, fair hearings, and more.

Presenters:

Gallerv

Christie Bonomo-Gose, Director of Adult Services, Dutchess County DCFS Nicole Singleton, Assistant Director of Adult Services, Dutchess County DCFS Vincent Rothaar, Division Administrator, Suffolk County DSS Moderator:

Broadway 4

Long Term (DSS & OFA) Collaboration = Great Outcomes & Local Savings

In 2007, the DSS and the Office for the Aging (OFA) in Washington County entered a Memorandum of Understanding to co-locate OFA with Adult Services. A call center was created, and the "transportation" unit was subsequently added to the intersection of services.

Our DSS embraces what has become the NYConnects Call Center within the combined Office for the Aging & Disabilities Resource Center. Beyond the single point of access to traditional aging services, the OFADRC provides resources to recipients of Temporary Housing Assistance (THA) and other non-traditional services. The outcome is excellent customer service to Washington County residents of all age groups and overall local savings for the administration of the collaborative services.

Presenters:

Tammy L. DeLorme, Commissioner, Washington County DSS

Gina Cantanucci-Mitchell, Director Aging & Disabilities Resource Center, Washington County *Moderator:*

Travers/Alabama Community Diversion Boards: A New Way to Divert Young People in the Juvenile Justice System

Research supports that diverting young people out of the juvenile justice system can improve mental health outcomes, increase public safety, and decrease re-offending. As the juvenile justice census continues to rise across the State, exploring diversion models that will improve outcomes for young people is imperative. This presentation will discuss the utilization of community boards in two counties (Broome and Cayuga), comprising of relevant stakeholders, practitioners, and community members, who meet regularly with young people post-arrest to discuss, collaborate, and determine and connect what resources are relevant on that young person's situation. The presentation aims to present a new diversion model and equip other counties with the tools they need to implement this model in their own county.

Presenter:

Katelyn Greco; Director of Prevention, Juvenile Justice and Equity; COFCCA *Moderator:*

Highrock Future-Proofing the DSS Workforce: Recruitment & Retention Post-HELP

This session will discuss how counties successfully onboarded their HELP hires and continued to support the growth of existing staff through succession planning.

Key topics will include:

- Onboarding Child Welfare HELP hires through a cohort model,
- Broome's two-year journey to develop and successfully advocate for a Retention Bonus for all Department of Social Services (DSS) staff, and,
- The evolution of our succession planning efforts over the past two years.

Panelists:

Nancy Williams, Commissioner, Broome County DSS Thalia Wright MS, MSL, Commissioner, Monroe County DHS Brandy Hillard-Bouldin, MPA, Commissioner, Schenectady County DSS

Saratoga 1

Integrated Eligibility System Program Update

(Vendors Are Prohibited From Participating in This Workshop)

During this session, attendees will learn about IES Program updates, including accomplishments to date and plans going forward. *Presenters:*

Caroline Thompson, IES Program Director, NYS ITS Luis Gomez, IES Technical Director, NYS ITS Lissette Bernal-Cruz, IES Operations Director, NYS ITS

Dennis Packard, Business Change Lead, NYS ITS **Tim Milos**, IES Senior PMO Lead, NYS ITS **Bill Capozzi**, Deputy Technical Director, NYS ITS *Moderator:*

11:30 AM - 1:15 PM

Saratoga 2/3

Lunch

12:15 PM - 1:15 PM

Board Room

Large County Commissioners Meeting (LDSS Commissioners Only)

12:15 PM - 1:15 PM

Phila

Integrated Eligibility System Meeting (LDSS Workgroup Only)

1:30 PM - 3:00 PM Concurrent Sessions

City Center-Meeting Room 1 Exploring Family Court Act Section 1038: Issues in Discovery & Evidence (1.5 CLEs, 90 minutes)

We will discuss section 1038 of the Family Court Act regarding discovery in Article 10 cases and issues with obtaining discovery, as well as evidentiary issues in admitting it into evidence. *Presenters:*

Vineet Chawla, Esq., Family Court Legal Services, Legal Training & Support, NYC ACS Jennifer Sadaka, Esq., Senior Team Leader & Legal Trainer, NYC ACS *Moderator:*

Broadway 1/2 Deep Dive into the Fiscal World, Part I (Attendance Limited to LDSS Only)

Come and join a panel discussion with fiscal administrators regarding: Managing Through Difficult Fiscal Times & Automation Panel. *Facilitators:*

John Befus, First Deputy Commissioner, Westchester County DSS Kenneth Knappe, Deputy Commissioner, Suffolk County DSS Abigail Shipley, Director of Administrative Services, Wayne County DSS

Broadway 3

The Schenectady Outreach Hub: Program Updates on the Multifaceted Approach That Serves Our Most At-Risk Community Members

Community providers are increasingly finding themselves on the front lines of critical social issues. Housing insecurities, substance use disorders, and mental health-related disparities not only have devastating effects on those most at-risk but continue to challenge behavioral health and emergency service providers each day. In Schenectady, N.Y., a partnership between the police, county behavioral health professionals, and key stakeholders continues to transform the way communities approach these issues from the inception of their diversion and deflection programs aimed at helping those with substance use

disorders.

Presenters:

Michelle Cejka, Adult Behavioral Health Coordinator, Schenectady County Lieutenant Ryan Macherone, Lieutenant of Neighborhood Engagement, Schenectady City Police Department Lauren Pierce, Behavioral Health Navigator, Schenectady City Police Department Jennifer Hayden, Dual Recovery Coordinator, Schenectady County Office of Community Services *Moderator:*

Broadway 4

Administrative Data: Leveraging to Assess Practice and Improve Outcomes

OCFS and Office of Temporary and Disability Assistance (OTDA) will provide an overview of standardized reports that can help guide data-driven decisions by local districts. The presentation will include instructions for accessing reports, and an overview of the data contained in reports.

Presenters:

Dr. Rebecca Colman, Director, Office of Research, Evaluation and Performance Analytics (OREPA), NYS OCFS

Jon Zafra, Unit Lead, Data Warehouse Reporting and Analytics- OREPA, NYS OCFS

Gail Geohagen-Pratt, Deputy Commissioner, NYS OCFS

Moderator:

Travers/Alabama

Child Support Program Updates Part I

OTDA will demonstrate the reporting capability of the data warehouse and speak about the importance of local homelessness data being entered into the local Homeless Management Information System (HMIS) so that ultimately data can be uploaded to the data warehouse and NYS can get a statewide picture of the nature and scope of homelessness.

Presenters:

Eileen Stack, Deputy Commissioner & Director, NYS OTDA

Susanne Dolin, Assistant Director, NYS OTDA Monique Rabideau, Assistant Director, NYS OTDA Elizabeth McGeough Gamache, Bureau Chief -Program Operations, NYS OTDA

Karen Sicurelli, Bureau Chief - Data Management, NYS OTDA

Evelyn Addams, Bureau Chief - Policy & Training, NYS OTDA *Moderator:*

Highrock Positive Partnerships with Personnel People Particularly Pertaining to Performance Policies

This workshop will explore the benefits of creating a collaborative relationship with your county Personnel Department. We will focus on tips for bringing together effective teams to achieve meaningful results, including:

• Probation and evaluations: formats, benchmarks, skills testing, and practical training,

• Communicating and collaborating on performance issues and improvement plans,

• Didn't Document? Darn: effective communication and documentation, and,

• When to Hold 'em, When to Fold 'em, When to Walk Away, When to Run: finding consensus on employment decisions. *Presenters:*

Daniel Auwarter, Commissioner, Chenango County DSS

Matt Caldwell, Personnel Officer, Chenango County DSS

Beth Beers, Director of Services, Chenango County DSS

Patty Hodge, Head Examiner, Chenango County DSS

Holly Finch, Staff Development Coordinator, Chenango County DSS

Moderator:

Saratoga 1

Medicaid Eligibility Updates

In this session, members of the New York State Department of Health's Division of Eligibility and Marketplace Integration (DEMI) will provide updates in the following areas: Completion of the public health emergency unwind, Payment Error Rate Measurement (PERM) and Medicaid Eligibility Quality Control Program (MEQC) and other eligibility updates.

Presenters:

Gabrielle Armenia, Director, DEMI, NYS DOH Anne Marie Massaro, Deputy Division Director, DEMI, NYS DOH Mary Frances Carr, Bureau Director, Long Term Care/SSI-Related Populations, DEMI, NYS DOH Kathleen Johnson, Deputy Division Director, DEMI, NYS DOH Daniel Washington, Eligibility Program Manager 2, DEMI, NYS DOH Mary Lisa, Director, Bureau of Program Review, DEMI, NYS DOH *Moderator:*

3:00 PM

Gallery

Coffee Break • Sponsored by TipCo Automated Systems

3:30 PM- 5:00 PM

Concurrent Sessions

City Center-Meeting Room 1

OCFS Legal Training For Child Welfare Workers (1.5 CLEs, 90 minutes)

Presenters will outline the legal issues covered in training. These will include the framework of constitutional rights of parents and subject children. Covered will be relevant portions of the Family court Act, and Social Services Law, and Regulations, interacting with Family Court and participants

Presenters:

Gene D Skarin, Esq., Attorney, NYS OCFS Trainer Philomena Stamato, Esq., Attorney, NYS OCFS Trainer Moderator:

Broadway 1/2

Deep Dive into the Fiscal World, Part II (Attendance Limited to LDSS Only)

Come and join part two of a panel discussion with fiscal administrators regarding: Technical Presentations. *Facilitators:* **Brian Napoleon**, Director of Fiscal Services, Dutchess County DCFS **Elizabeth Provenzano**, Director of Finance, Ulster County DSS

Tom Rooney, Manager – Reimbursement, Westchester County DSS

Travers/Alabama

Broadway 3

Transition Age Youth: Reimagining Foster Care Practices for Youth Age 18 & Older

Youth who age out of foster care are often unprepared for adulthood, lack stable housing and community supports, and return seeking other system benefits after discharge from foster care. OCFS/YDAPS Division worked with Casey Family Programs and three counties to focus on practice, services, and supports for older youth in foster care and how to improve the outcomes of older youth exiting foster care. This session will outline lessons learned and discuss the next steps for a practice model that can meet the needs of this population.

Presenters:

Dana Barrett, Advocacy Specialist 2, NYS OCFS Selena Bermejo-Romero, Advocacy Specialist 2, NYS OCFS

Kerri Barber, Director, NYS OCFS Kelly Pennebaker, CFSS 2, NYS OCFS Moderator:

Broadway 4

The Life of an Administrative Review

The presentation will walk attendees through each step of the 422 and 424a Administrative Review process from requesting a review, to submitting records and the possible decisions of the administrative review. Information will be provided regarding SCR Reform Legislation and how it impacts the review process. Presenters are subject matter experts from the OCFS FHARM Unit and Appeals Processing Team - Bureau of Clearances and Records.

Presenters:

Tracy Swanson, Senior Director, Bureau of Legislative Matters and Administrative Reviews, NYS OCFS

Nancy Stroud, Director of FHARM, NYS OCFS Kara Boni, Assistant Director, Bureau of Clearances and Records, NYS OCFS Becky Wood-Hulbert, Director, Bureau of Clearances and Records, NYS OCFS John Chimento, Manager, Bureau of Clearances and Records, NYS OCFS Moderator: Child Support Program Updates Part II

This session will provide information on system enhancements and releases, Integrated Eligibility System (IES) projects, Contract Administration, Data Management, Fiscal Operations, and the State Disbursement Unit. *Presenters:*

Eileen Stack, Deputy Commissioner and Director, NYS OTDA

Susanne Dolin, Assistant Director, NYS OTDA Monique Rabideau, Assistant Director, NYS OTDA Shannon Smith, Bureau Chief - Integrated Eligibility System, NYS OTDA Jennifer Pekins, Bureau Chief - Systems Operations, NYS OTDA Linda Ward, Bureau Chief - Contract Administration, NYS OTDA Jennifer Sherry, Bureau Chief - State Disbursement Unit, NYS OTDA Tiffany Gardner, Bureau Chief - Fiscal Operations and Internal Controls ,NYS OTDA Karen Sicurelli, Bureau Chief - Data Management, NYS OTDA Moderator:

Highrock

A Resiliency Building Supervision Model

Essex County needed to modify its supervision approach to improve staff retention, work performance, and service quality. After listening to input from employees, it became clear that our approach to supervision was not working effectively. Hence, we developed and implemented a trauma-informed, resiliency-building supervision model. This presentation is one part direct training on Resilient Supervision, and one part the development of that model. *Presenters:*

Angie Allen, Commissioner, Essex County DSS Renee Bruno, Deputy Commissioner, Essex County DSS *Moderator:*

Saratoga 1

MECM Demo & Updates

New York State Department of Health will be providing a demonstration and updates of the Medicaid Eligibility Client Management System

Tuesday ■ July 22 & Wednesday ■ July 23

(MECM). *Presenter:* **Sara Oberst**, Deputy Director, DEMI, NYS DOH *Moderator:*

Best Practices in Code Blue

OTDA will share the results of visits of 17 warming centers this past Code Blue season. Best practices in warming center service delivery will be shared with an emphasis on connecting to those with complex needs.

Saratoga 2

Saratoga 3

Presenters:

Arden Estep, Program Manager, NYS OTDA Heather Diamond, Program Manager, NYS OTDA Moderator:

Housing Development Planning

OTDA Bureau of Housing staff will discuss the different types of housing for people experiencing homelessness, give an overview of supportive and affordable housing, and explain how it can be used to address homelessness. Emphasis will be given to how DSS and County Government can assist non-profits in developing permanent housing. *Presenters:*

Dana Greenberg, Director, NYS OTDA Sarah Watson, Assistant Director, NYS OTDA Michael Washburn, Assistant Director, NYS OTDA Moderator:

5:00 PM

Dinner on Your Own

Wednesday ∎ July 23

Saratoga 1

LDSS Commissioners' Meetings (Attendance is restricted to local commissioners only)

7:30 AM - 8:30 AM Commissioners Only Networking Breakfast

8:30 AM - 10:45 AM **Commissioners' Meeting & Policy Discussion** NYPWA President Sabrina Jaar Marzouka will facilitate a discussion on issues that arose during the conference and other compelling topics of interest to local commissioners.

10:45 AM - 12:00 AM *Wrap-up and Next Steps*

7:30 AM - 8:45 AM

Saratoga 2/3

Breakfast Buffet

8:00 AM - 11:00 AM

Lower Lobby

Conference Registration

9:00 AM - 10:30 AM Concurrent Sessions

Broadway 1/2

Meeting with State Agency Counsel

LDSS attorneys are invited to meet with OCFS (9:00-10:15) and OTDA (10:00-11:00) counsel to discuss questions related to their respective areas of practice as well as those where clarification from the State agencies are needed. *Facilitator:*

Mark E. Maves, Esq., Counsel to the NYPWA

Broadway 3

State & Local Child Support Dialogue (Attendance is limited to OTDA & LDSS Child Support Coordinator Staff)

This "wrap-up" session is an opportunity to discuss new policy and procedures that were presented at the conference and to strategize how local districts will be able to implement them, leaving



time for Q&A. Facilitators: Maria Restivo, Child Support Enforcement, Coordinator, Ulster County DSS Laura McKay, Child Support Enforcement, Coordinator, Sullivan County DSS A. Michelle Henry-Walker, FA Coordinator-Child Support Services, Monroe County DSS

Broadway 4

Local DSS Fiscal Policy Dialogue (Attendance is Limited to LDSS Staff)

Fiscal administrators will come together to share successful strategies that they have been involved with. This is an opportunity for meaningful conversations and free-flowing dialogue on finance with your colleagues across the state. The session will end with the Fiscal Administrators' Association Meeting. *Facilitator:* John Befus, First Deputy Commissioner,

Westchester County DSS

Travers/Alabama

Director of Services & TA Directors Meeting

(Attendance is Limited to LDSS Staff)

Directors will recap their conference experience and share any useful strategies they learned about or that they have already implemented locally. *Facilitator:*

Jennifer A. Robinson, Executive Deputy Commissioner, Onondaga County DSS-ES

Highrock Staff Development Association Meeting

(Attendance is Limited to LDSS Only)

Chairperson: Kelly Eagan, President, SDANYS, and Cortland County SDC

Saratoga 2

Deputy Commissioners' Leadership Network Meeting

(Attendance is Limited to LDSS Administrators)

Deputy Commissioners and other upper-level administrators will address issues that arose during the conference, local experiences, new challenges, and other topics of interest. Facilitated by Steering Committee: Theresa Giovanniello, Deputy Commissioner, Dutchess County DCFS Monica Brown, Deputy Commissioner, Onondaga County DSS/ES Irene Kurlander, Deputy Commissioner, Orange County DSS Randolf Scott, Deputy Commissioner, Westchester County DSS Cynthia Stumer, DBH, Deputy Commissioner, Orleans County DSS Denise Read, Deputy Commissioner, Monroe County DHS

10:30 AM- 12:00 PM

Highrock

Holistic and Empathetic Approaches to Self-Care for Management

This interactive training explores holistic and empathetic approaches to self-care tailored for those in management roles. Participants will learn strategies to foster personal well-being while creating supportive and emotionally intelligent team environments. The training will emphasize mindfulness, emotional resilience, and sustainable self-care practices. Through reflective exercises and practical tools, leaders will feel empowered to model healthy habits and lead with empathy. *Presenters:*

Michael Clements, Adjunct Lecturer Silberman School of Social Work Hunter College Patrick Schelle, Adjunct Lecturer, Silberman School of Social Work Hunter College Shola Thompson, Adjunct Lecturer, Silberman School of Social Work Hunter College Shermira Busby, Director, Business & Industry Workforce Training Center, Silberman School of Social Work Hunter College Tracey Rho, PhD., Student-Social Welfare, Silberman School of Social Work Hunter College *Moderator:*

17

Parking Policy:

Only Saratoga Hilton Hotel overnight guests are permitted to park in the lot. Your room reservation will be linked to your vehicle license plate number which you will need to provide when you check-in. Cameras will monitor parking lot use. All other conference guests will need to pay to park in the spacious new City Center Garage next to hotel OR seek out parking in lots that are further away.

Paperless Conference:

Conference information including the program brochure, meeting agendas, and materials will be in electronic format. Please plan to use your own laptop, tablet, or phone to access documents. You may wish to download or print them in advance.

We will have printed name badges.

NYPWA Conference Mobile App

Sponsored by



Attorneys' CLE Information

All legal sessions are in-person only and will not be recorded. Local DSS attorneys are eligible for up to 10.5 hours of CLE credits with their paid registration and confirmed attendance.

Sign-in for CLEs opens 15 minutes prior to start of each session.

NYPWA will be providing CLEs for:

- Article 81 Guardianship- Best Practices and Caselaw Review (1.5 CLEs, 90 mins.)
- Fundamentals of ICWA through the Social Work Lens (1.5 CLEs, 90 mins. [1.0 CLE in Diversity, Inclusion, and Elimination of Bias, 0.5 CLE in skills])
- Nicholson v. Sapphire W: The Collision of Two Landmark Cases That Change the Landscape of Child Protection (1.5 CLEs, 90 mins.)
- Child Welfare Caselaw Review, Part I (1.5 CLEs, 90 mins.)
- Child Welfare Caselaw Review, Part II (1.5 CLEs, 90 mins.)
- Exploring Family Court Act Section 1038: Issues in Discovery & Evidence (1.5 CLEs, 90 mins.)
- OCFS Legal Training For Child Welfare Workers (1.5 CLEs, 90 mins.)

Materials will be posted at <u>www.NYPWA.org</u> for you to review and choose which documents to download to your device or print and bring to the conference. Copies are not provided on-site.

Attorneys must attend in person to participate and to qualify for CLEs.

Documents will be posted approximately one week prior to the conference.

To access documents, click the "Education & Events" button on our website.

The NYPWA Financial Assistance Policy for Continuing Legal Education:

To apply, attorneys must submit a letter authorized by the local social services commissioner, explaining why this training is essential and include the unique circumstances as to why the agency and the attorney do not have the resources to cover the entire fee, and forward the request for a specific discount based on need to info@nypwa.org

NYPWA'S 156TH ANNUAL SUMMER CONFERENCE JULY 20-23, 2025

REGISTRATION INSTRUCTIONS

- 1. Complete the Conference Registration form and send it to the NYPWA with your voucher, check, or credit card information.
- 2. All meals must be purchased individually through the NYPWA by completing the "MEALS ORDER FORM". Please return the completed form with payment directly to the NYPWA. Please note: meals are NOT included with the cost of conference registration fee. All purchased meal tickets will be available at the NYPWA Registration Desk. Meal packages will NOT be reserved through The Saratoga Hilton as it has in the past. Please use one form per reservation.
- 3. Carefully read the Hotel Reservation Policy, noting that the cut-off date for hotel registration is Thursday, June 19, 2025.
- 4. The Saratoga Hilton Registration Link is available on the Hotel Registration form and on our website (<u>www.NYPWA.org</u>). One night reservations will be accommodated by nearby hotels
- 5. **REGISTRATION CANCELLATION POLICY:** Refund of registration fee, less a \$15 administrative fee, will be made only when cancellation is received in writing and emailed by **Thursday, July 3, 2025**.
- 6. **MEAL CANCELLATION POLICY**: Refund of meals will be made only when received in writing and emailed before **Thursday**, **July 3**, **2025**. After **Thursday**, **July 3**, **2025** all meals MUST still be paid for.
- 7. MEAL TICKET PICK-UP LOCATION: If you have purchased meal tickets through the NYPWA, they will be available at The NYPWA Registration Desk upon arrival. The meal tickets will be in your welcome package envelope as long as tickets were purchased for you.

NYPWA CONFERENCE REGISTRATION:

	By June. 20	After June. 20	6 th LDSS Registrant	Registration Information: Name, Title, District (Agency), Address, Phone Number & Email:
☐ Full Conference	\$219.00	\$233.00	□ FREE	
□ One-Day	\$140.00	\$143.00	□ FREE	
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NYPWA MEAL ORDER FORM:

	PRICE		ECTION				
Package One: \$286.00 Monday-Breakfast, Lunch, Dinner; Tuesday-Breakfast, Lunch; Wednesday-Breakfast)							
Package Two (Monday-Breakfast, Lunch, Dinner; Tuesday-Breakfast, Lunch)	\$241.50	ſ	2				
Package Three: (Monday-Lunch, Dinner; Tuesday-Breakfast, Lunch; Wednesday-Breakfast)	\$241.50	ſ					
Monday, July 21 Breakfast Lunch Dinner	\$44.50 \$42.50 \$63.50	ſ					
Tuesday, July 22 Breakfast Lunch	\$44.50 \$46.50						
Wednesday, July 23 Breakfast	\$44.50	ſ	J				
	TOTAL AMOUNT ENCLOSED:						
Please include allergies so they may be accommodated prior to arrival:							
NYPWA Forms of Payment:		Please Select Workshop Area You Would Most Likely Attend:					
1) Check: Make Payable to "NYPWA" and return via mail:		Technology	□ TA/Employment				
NYPWA, 130 Washington Avenue, Albany, NY 12210		☐ Fiscal	Adult Protective Services				
2) Voucher: Email to <u>info@nypwa.org</u> or use surface mail.			 Medicaid 				
3) Credit Card (Visa, MasterCard, Amex, Discover):		🗖 Legal					
Email: Send form to <u>info@nypwa.org</u> with credit card information.		□ SNAP	Housing				
Card Holder Name:		Child Care	□ Child Support				
Credit Card Number: Expiration Date:		Children Services	□ Leadership/Management				

Please submit conference registration form:

New York Public Welfare Association • 130 Washington Avenue • Albany, New York 12210 • <u>www.nypwa.org</u> • Phone: 518-465-9305 • Fax: 518-465-5633 • <u>info@nypwa.org</u> •